

AVA SKIN – AVA GLOW PREMIUM TREATMENT @ RM93 FOR NEW CUSTOMERS & 50% OFF
NORMAL PRICED TREATMENT FOR EXISTING CUSTOMERS (01/01/2021 -31/12/2021)

Promotion Terms & Conditions

GENERAL TERMS AND CONDITIONS

- 1) Eligible Customers / Customers are advised to read and understand these Terms and Conditions before participating in any of our campaigns and / or promotions.
- 2) To participate in our campaigns and / or promotions, Eligible Customers / Customers must fall within the Eligibility Criteria and fulfill the Campaign Mechanics. Unless stated otherwise by the Bank, Eligible Customers / Customers are not required to sign up or fill up any application form to participate in the said campaign and / or promotion.
- 3) The Bank accepts no responsibility for any tax responsibilities that may arise from the prizes or the use thereof. Any tax filing obligation or tax payment (if any) due to any tax authority as a result of receipt of the prizes remains the sole responsibility of the winners. It is the responsibility of the winners to seek an independent tax advice on the possible tax responsibilities to their financial situations.
- 4) The Bank and its affiliates and their respective directors, officers, employees and agents shall not be liable for any misinterpretation on facts, and / or inflicted injuries and / or loss of lives and / or valuables resulting from the prize won through this Campaign / Promotion and shall not be liable, whether direct or consequential, for any loss and damage or for any personal injury and / or whatsoever suffered or sustained by the Eligible Customers / Prizes' Winners caused directly or indirectly, in whole or in part, in connection with this Campaign / Promotion or their participation in this Campaign / Promotion or the receipt or use of any of the prizes or may be suffered in the course of the prize giving travel and/or as a result of any act or omission on the part of the Bank whatsoever, except for any liability which cannot be excluded by law. The Bank shall not be responsible in any way whatsoever, in respect of any matters beyond the Bank's control with regard to this Campaign / Promotion or anything related thereto.
- 5) The Terms and Conditions herein contained are in addition to and without prejudice to the Product / Facility terms and conditions. In the event of any inconsistency between these terms and conditions, this Terms and Conditions shall prevail with regards to this Campaign / Promotion.
- 6) The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia and the customers agree to submit to the jurisdiction of the Courts of Malaysia.
- 7) For more information, please visit Bank Islam branches or call our Contact Centre & Customer Care at 03 26 900 900 or visit our website at <https://www.bankislam.com>.

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MASTERCARD TERMS AND CONDITONS

- 1) Offers are valid from 1 January 2021 till 31 December 2021.
- 2) Offers are not valid with any other promotions, offers, loyalty programs, vouchers and/or discounts. The offers cannot be exchanged for cash, service, other products or discounts.
- 3) The offers are nontransferable and cannot be used in conjunction with other discounts, promotional offers.
- 4) Presentation of the Mastercard branded card is required for verification process and payment must be made with Mastercard branded card. In the event if payment is not made with a Mastercard branded card, full amount will be chargeable.
- 5) Offers are applicable at all AVA Skin outlets in Malaysia.
- 6) Offers are valid till the date specified. The offer can be withdrawn by Mastercard without any prior notification.
- 7) Minimum 3 days prior booking is required for weekdays & minimum 14 days is required for weekends. Bookings are subject to availability.
- 8) Rescheduling (maximum 1 time only) must be made at least 1 day prior to original booking or will be forfeited.
- 9) (Offer I) is only valid for NEW customers aged 18-65 years and for those who have discontinued their treatment for more than 36 months.
- 10) (Offer II) is only valid for Existing customers aged 18-65 years.
- 11) Existing customers can transfer offer to another person and the payment is strictly not refundable for the purchased promotion
- 12) Strictly one-time redemption at one selected outlet only.
- 13) Cardmembers must present IC upon arrival to enjoy the promotion.
- 14) Treatment is strictly after consultation only.
- 15) Gift is redeemable strictly after the consultation and treatment session.
- 16) Individual results may vary.
- 17) The offer shall not be available wherever it is prohibited under law and/ or cannot be made/ continued for any reason whatsoever.
- 18) Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Qualified Customer, shall be solely borne by the Qualified Customer.
- 19) Management reserves the right to amend any of the terms and conditions and change the gifts to other products without prior notice.

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DISCLAIMER

- 1) Bank Islam shall not be responsible or liable for any claims, loss or damage whatsoever, resulting from or in connection with this promotion.
- 2) Bank Islam's prevailing terms and conditions governing the use of Bank Islam Card-i shall continue to apply in addition to the terms and conditions of this promotion.
- 3) Cardholders are advised to observe the Shariah principles while enjoying this promotion.
- 4) This is a promotion by Mastercard. There is no Bahasa Malaysia version available for these Terms and Conditions
- 5) Cardholders are advised to visit <https://www.mastercard.com.my/en-my.html> for further information on the promotions.