

## NOTIS PENTING

### Pelanggan Yang Dihormati,

Sebagai komitmen berterusan untuk meningkatkan mutu perkhidmatan dan pengalaman perbankan anda, kami akan melaksanakan kerja-kerja penyelenggaraan dan menaik taraf semua sistem perbankan Bank Islam. Susulan itu, perkhidmatan perbankan kami akan tergendala buat sementara waktu seperti butiran di bawah:

Tarikh	Masa
Sabtu, 16 Oktober 2021	12:00 tengah malam – 6:00 pagi

Perkhidmatan-perkhidmatan yang terlibat:

No.	Sistem
1	Perbankan Internet & eBanker
2	Aplikasi GO & GO BIZ
3	ATM dan CRM
4	Sistem Kad Debit & Kredit
5	Terminal <i>Point of Sales</i> (POS)

No.	Sistem
6	Gerbang Pembayaran a) Perkhidmatan Platform Pembayaran Runcit b) Pembayaran Bil c) Penyampaian Bil
7	Laman Web Korporat, AMAL, Sadaqa House, TruRewards & <i>Virtual Account Opening</i> (VAO)
8	Sistem Pusat Panggilan

Kami memohon maaf atas sebarang kesulitan yang timbul.

Terima kasih.

**Pengurusan**  
**Bank Islam Malaysia Berhad**



## **IMPORTANT NOTICE**

**Dear Valued Customers,**

As part of our continuous commitment to improve services and experience for you, we will be carrying out a maintenance and upgrading exercise to our banking systems. Due to this, Bank Islam's banking services will be temporarily unavailable on:

<b>Date</b>	<b>Time</b>
<b>Saturday, 16 October 2021</b>	<b>12:00 a.m. – 6:00 a.m.</b>

Affected services:

<b>No.</b>	<b>System</b>
1	Internet Banking & eBanker
2	GO (Mobile App) & GO BIZ
3	ATM and CRM
4	Debit & Credit Card System
5	Point of Sales (POS) Terminal

<b>No.</b>	<b>System</b>
6	Payment Gateway a) Retail Payments Platform (RPP) Services b) Bill Payment c) Bill Presentment
7	Corporate Website, AMAL, SADAQA House, TruRewards & Virtual Account Opening (VAO)
8	Contact Centre System

We apologise for any inconvenience caused.

Thank you.

**The Management**  
**Bank Islam Malaysia Berhad**