

**'NAK CUTI LER TU...' CAMPAIGN**  
(FREQUENTLY ASKED QUESTIONS – FAQ)

**1. Who is eligible for this Campaign?**

This Campaign is open to all new and existing customers of Bank Islam Internet Banking and GO by Bank Islam aged 18 years and above (“Eligible customers”), INCLUDING Employees of Bank Islam (Permanent/Contract) **except eChannels Division**.

**2. When is the timeline for this Campaign?**

8<sup>th</sup> January 2022 till 7<sup>th</sup> April 2022 (“Campaign Period”).

**3. How can I participate in this Campaign?**

Eligible customer is to perform any of the following transactions with minimum amount of RM10.00 during Campaign Period (“Eligible Transaction”):

- i. Transfer or Payment via DuitNow;
- ii. Bill Payment via JomPay;
- iii. Payment via FPX; or
- iv. Transfer into or from Tabung Haji.

**4. What will I get when I successfully performed Eligible Transaction?**

Every successful Eligible Transaction performed will earn point to be used to play games i.e., ‘Deep Dive’ and/or ‘Catch Em’ Food’ at Bank Islam Internet Banking.

**5. How many points can I earn for every successful Eligible Transaction that I performed?**

Below are the points that can be earned by the Eligible Customer for every successful Eligible Transaction:

Service	Type of transactions	Points Earnings from Internet Banking (8 Jan – 7 April 22)	Points Earnings from GO by Bank Islam (22 Feb –7 April 22) *
DuitNow	Transfer or payment	1	2
JomPAY	Bill payment	2	4
FPX	Payment	2	N/A
Tabung Haji	Transfer	5	10

\* Note: No point will be earned if the Eligible Transaction is performed via GO by Bank Islam before the period.

**6. How many points are required to redeem and play each game?**

Points required are as below:

Game Name	Game Period	Points redemption
Deep Dive	8 <sup>th</sup> January – 21 <sup>st</sup> February 2022	8
Catch ‘em food	22 <sup>nd</sup> February – 7 <sup>th</sup> April 2022	8

**7. What are the prizes that will be given out in this Campaign?**

<b>GRAND PRIZES</b> (2 winners)	1 unit of Proton X50 per winner
<b>DAILY PRIZES</b> (Total of 450 winners: 5 daily winners x 90 days)	1 travel voucher of RM500 per winner to a destination of winners' choice

**8. How do I win the Daily and Grand Prizes in this Campaign?**

Top 5 Scorers of the day for the games played in the Bank Islam Internet Banking shall be selected as the daily winners. Grand prize winner will be chosen via draw from Eligible Customers with minimum score of 150 for games played throughout each Game Period.

**9. I have won the Daily Prize once. Can I win another Daily Prize?**

No. You are entitled to win only ONE Daily Prize throughout the Campaign Period. However, the games played in the subsequent days will still be in the running to win the grand prize if the minimum score is met.

**10. I have won the Daily Prize. Can I win the Grand Prize as well?**

Yes. You have the chance to win the Grand Prize.

**11. Can I exchange the Daily/Grand Prize for Cash?**

No. The Prizes are not exchangeable for cash.

**12. How would I know if I have won a Daily Prize?**

The list of winners will be published in Bank Islam website. Daily winners will be published every Monday of the following week during the Campaign Period.

**13. If I win a Daily Prize, how and when will I receive my prize?**

An email will be sent to all the winners within 2 weeks after the end of Campaign Period to notify on their winnings and redemption of prizes.

**14. How would I know if I have won a Grand Prize?**

The winners will be published on Bank Islam website and will be contacted via email provided in the Internet Banking.

**15. I'm a iPhone user, how do I play the game using Safari web browser?**

You need to turn off pop-ups at Safari web browser by going to Setting > Safari > Turn off 'Block Pop-Ups'