

| TERMA DAN SYARAT                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | TERMS AND CONDITIONS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                           |                                              |          |       |       |   |       |       |    |    |       |            |       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                                                              |                                                 |        |       |       |   |       |       |    |    |       |          |       |       |
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| Terma-terma dan Syarat-syarat<br>Kempen Pindahan Baki 0%<br>"1 Mac 2026 – 31 Mei 2026"                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Terms and Conditions<br>0% Balance Transfer Campaign<br>"1 March 2026 – 31 May 2026"                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                           |                                              |          |       |       |   |       |       |    |    |       |            |       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                                                              |                                                 |        |       |       |   |       |       |    |    |       |          |       |       |
| <b>Tempoh Kempen</b><br><br>1. Bank Islam Malaysia Berhad (" <b>Bank Islam</b> ") menganjurkan <b>Kempen Pindahan Baki 0%</b> bermula dari <b>1 Mac 2026 – 31 Mei 2026</b> (" <b>Tempoh Kempen</b> "). Bank Islam dirujuk sebagai (" <b>Pihak Penganjur</b> ").<br><br>2. Bank Islam berhak menukar, meminda atau melanjutkan Tempoh Kempen sekiranya perlu.                                                                                                                                                                                                                                                           | <b>Kempen Period</b><br><br>1. Bank Islam Malaysia Berhad (" <b>Bank Islam</b> ") is organizing <b>0% Balance Transfer Campaign</b> from <b>1 March 2026 – 31 May 2026</b> (" <b>Campaign Period</b> "). Bank Islam is referred to as (" <b>Organizer</b> ").<br><br>2. Bank Islam reserves its right to change, vary or extend the Campaign Period if necessary.                                                                                                                                                                                                                                                                                                                                      |                                                           |                                              |          |       |       |   |       |       |    |    |       |            |       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                                                              |                                                 |        |       |       |   |       |       |    |    |       |          |       |       |
| <b>Kelayakan</b><br><br>3. Kempen ini adalah untuk Ahli Kad Kredit-i Bank Islam baru sahaja (" <b>Ahli Kad-i yang layak</b> ") yang menerima kelulusan kad mereka dalam tempoh kempen.<br><br>4. Golongan individu berikut <u>tidak layak</u> untuk menyertai Kempen ini:<br><br>I. Ahli Kad-i sedia ada sebelum Kempen bermula;<br><br>II. Ahli Kad-i yang membatalkan Kad Kredit-i Bank Islam dalam Tempoh Kempen; atau<br><br>III. Ahli Kad-i yang menutup semua akaun Kad Kredit-i Bank Islam dalam Tempoh Kempen atau selepas Tempoh Kempen.<br><br>IV. Ahli Kad Kredit-i Bank Islam Visa Infinite Bisnes.        | <b>Eligibility</b><br><br>3. The Campaign shall be applicable only to new Bank Islam Credit Card-i Cardmembers (" <b>Eligible Cardmembers</b> ") who receive approval their card within the campaign period.<br><br>4. The following categories of individual shall <u>not be eligible</u> to participate in the Campaign:<br><br>I. Cardmembers who existed prior to the start of the campaign<br><br>II. Cardmember who cancel his/her Bank Islam Credit Card-i within the Campaign Period; or<br><br>III. Cardmember who close all his/her Bank Islam Credit Card-i accounts within Campaign Period or after Campaign Period<br><br>IV. Bank Islam Visa Infinite Business Credit Card-i Cardmember. |                                                           |                                              |          |       |       |   |       |       |    |    |       |            |       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                                                              |                                                 |        |       |       |   |       |       |    |    |       |          |       |       |
| <b>Mekanisma Kempen</b><br><br>5. Ahli Kad-i yang layak harus memohon Pindahan Baki minimum sebanyak RM3,000 untuk 12 bulan untuk menikmati kadar keuntung 0%.<br><br>6. Pilihan-pilihan berikut ditawarkan di bawah Kempen ini:<br><table><tr><th>Tempoh (Bulan)</th><th>Caj Keuntungan (setahun)<br/>Dari 1 Mac 2026 – 31 Mei 2026</th><th>Caj Keuntungan (setahun)<br/>Bermula 1 Jun 26</th></tr><tr><td>3 atau 6</td><td>3.88%</td><td>3.88%</td></tr><tr><td>9</td><td>4.88%</td><td>4.88%</td></tr><tr><td>12</td><td>0%</td><td>4.88%</td></tr><tr><td>24 atau 36</td><td>5.88%</td><td>5.88%</td></tr></table> | Tempoh (Bulan)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Caj Keuntungan (setahun)<br>Dari 1 Mac 2026 – 31 Mei 2026 | Caj Keuntungan (setahun)<br>Bermula 1 Jun 26 | 3 atau 6 | 3.88% | 3.88% | 9 | 4.88% | 4.88% | 12 | 0% | 4.88% | 24 atau 36 | 5.88% | 5.88% | <b>Campaign Mechanic</b><br><br>5. Eligible Cardmember must apply Balance Transfer minimum of RM3,000 for 12 months to enjoyed 0% profit rate.<br><br>6. The following options are offered under the Campaign:<br><table><tr><th>Tenure (Months)</th><th>Profit Charge (per annum)<br/>From 1 March 2026 – 31 May 2026</th><th>Profit Charge (per annum)<br/>Effective 1 Jun 26</th></tr><tr><td>3 or 6</td><td>3.88%</td><td>3.88%</td></tr><tr><td>9</td><td>4.88%</td><td>4.88%</td></tr><tr><td>12</td><td>0%</td><td>4.88%</td></tr><tr><td>24 or 36</td><td>5.88%</td><td>5.88%</td></tr></table> | Tenure (Months) | Profit Charge (per annum)<br>From 1 March 2026 – 31 May 2026 | Profit Charge (per annum)<br>Effective 1 Jun 26 | 3 or 6 | 3.88% | 3.88% | 9 | 4.88% | 4.88% | 12 | 0% | 4.88% | 24 or 36 | 5.88% | 5.88% |
| Tempoh (Bulan)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Caj Keuntungan (setahun)<br>Dari 1 Mac 2026 – 31 Mei 2026                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Caj Keuntungan (setahun)<br>Bermula 1 Jun 26              |                                              |          |       |       |   |       |       |    |    |       |            |       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                                                              |                                                 |        |       |       |   |       |       |    |    |       |          |       |       |
| 3 atau 6                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 3.88%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 3.88%                                                     |                                              |          |       |       |   |       |       |    |    |       |            |       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                                                              |                                                 |        |       |       |   |       |       |    |    |       |          |       |       |
| 9                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 4.88%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 4.88%                                                     |                                              |          |       |       |   |       |       |    |    |       |            |       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                                                              |                                                 |        |       |       |   |       |       |    |    |       |          |       |       |
| 12                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 0%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 4.88%                                                     |                                              |          |       |       |   |       |       |    |    |       |            |       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                                                              |                                                 |        |       |       |   |       |       |    |    |       |          |       |       |
| 24 atau 36                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 5.88%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 5.88%                                                     |                                              |          |       |       |   |       |       |    |    |       |            |       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                                                              |                                                 |        |       |       |   |       |       |    |    |       |          |       |       |
| Tenure (Months)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Profit Charge (per annum)<br>From 1 March 2026 – 31 May 2026                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Profit Charge (per annum)<br>Effective 1 Jun 26           |                                              |          |       |       |   |       |       |    |    |       |            |       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                                                              |                                                 |        |       |       |   |       |       |    |    |       |          |       |       |
| 3 or 6                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 3.88%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 3.88%                                                     |                                              |          |       |       |   |       |       |    |    |       |            |       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                                                              |                                                 |        |       |       |   |       |       |    |    |       |          |       |       |
| 9                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 4.88%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 4.88%                                                     |                                              |          |       |       |   |       |       |    |    |       |            |       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                                                              |                                                 |        |       |       |   |       |       |    |    |       |          |       |       |
| 12                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 0%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 4.88%                                                     |                                              |          |       |       |   |       |       |    |    |       |            |       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                                                              |                                                 |        |       |       |   |       |       |    |    |       |          |       |       |
| 24 or 36                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 5.88%                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 5.88%                                                     |                                              |          |       |       |   |       |       |    |    |       |            |       |       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                 |                                                              |                                                 |        |       |       |   |       |       |    |    |       |          |       |       |

7. Setiap permohonan daripada Ahli Kad-i yang layak untuk menyertai Kempen Pindahan Baki hendaklah dipohon melalui **borang fizikal** sahaja yang tersedia ada di laman sesawang Bank Islam.
8. Sebarang permohonan Pemindahan Baki yang dikemukakan melalui mana-mana saluran selain daripada borang fizikal yang telah ditetapkan adalah tertakluk kepada kadar biasa yang sedang berkuat kuasa.
9. Ahli Kad-i yang layak boleh rujuk kepada Terma dan Syarat Kempen Pindahan Baki untuk maklumat lanjut di laman sesawang Bank Islam [www.bankislam.com/btp/](http://www.bankislam.com/btp/)
10. Sebarang Terma-terma dan Syarat-syarat yang tidak dipatuhi boleh menyebabkan Ahli Kad-i hilang kelayakan dari Kempen ini.
11. Bank berhak untuk membatalkan kelayakan Ahli Kad-i yang layak sekiranya terdapat sebarang transaksi yang mencurigakan pada mana-mana peringkat Kempen.

#### Penyelesaian Awal

12. Ahli Kad-i boleh menyelesaikan amaun tertunggak di bawah Program ini sebelum tamat tempoh Program ini .
13. Bagi penyelesaian awal, Ahli Kad-i mesti membayar balik baki prinsipal tertunggak bagi Program ini berserta dengan caj keuntungan yang berkaitan (jika ada)..
14. Contoh Kelayakan Ahli Kad-i untuk ilustrasi:-

| PELANGGAN<br>TRANSAKSI / AKTIVITI                                                                                                                                                                                                                                      | STATUS KELAYAKAN                                                     |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|
| <b>Puan Aida</b><br><br><b><u>25 Mac 2026</u></b><br><u>Permohonan Kad Kredit-i diluluskan dan diaktifkan</u><br><br><b><u>10 April 2026</u></b><br>Puan Aida memohon Pindahan Baki sebanyak RM10,000 menggunakan borang fizikal untuk tempoh 12 bulan dan diluluskan. | Puan Aida layak untuk menikmati kadar keuntungan 0% selama 12 bulan. |
| <b>Encik Kubaid</b><br><br><b><u>15 Mac 2026</u></b><br>Permohonan Kad Kredit-i diluluskan dan diaktifkan dan En Kubaid memohon Pindahan Baki sebanyak RM3,000 untuk tempoh 12 bulan dan diluluskan.                                                                   | En Kubaid layak untuk menikmati kadar keuntungan 0% selama 12 bulan. |

7. Every application by the Eligible Cardmember for Balance Transfer Campaign must be apply via **physical form** only available on Bank Islam website.
8. Any Balance Transfer request submitted through any channel other than the prescribed physical form shall be subject to the prevailing normal rate
9. Eligible Cardmembers can refer to the Balance Transfer Campaign Terms and Conditions at Bank Islam website [www.bankislam.com/btp/](http://www.bankislam.com/btp/)
10. Any Terms and Conditions that are not complied with can lead to disqualification of Cardmembers from this Campaign.
11. The Bank reserves the right to disqualify the Eligible cardmember in the circumstance where there are suspicious transactions at any stage of the Campaign.

#### Early Settlement

12. Cardmember may settle the full outstanding amount under the Program before the expiry of the Program tenure.
13. For early settlement, Cardmember must pay the outstanding balance of the Program which includes outstanding principal amount and profit charge (if any).
14. Example of Cardmember's qualification for illustration

| CUSTOMER<br>TRANSACTION / ACTIVITY                                                                                                                                                                                                                                | ELIGIBILITY STATUS                                                                           |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|
| <b>Puan Aida</b><br><br><b><u>25 Mar 2026</u></b><br>Credit Card-i application being approved and activated.<br><br><b><u>10 April 2026</u></b><br>Puan Aida applied for a RM10,000 Balance Transfer using the physical form for a 12-month, and it was approved. | Puan Aida shall be eligible to enjoy a 0% profit rate for a period of twelve (12) months.    |
| <b>Encik Kubaid</b><br><br><b><u>15 Mar 2026</u></b><br>Credit Card-i application being approved and activated and Encik Kubaid applied for a RM3,000 Balance Transfer for 12 months and it was approved.                                                         | Encik Kubaid shall be eligible to enjoy a 0% profit rate for a period of twelve (12) months. |

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| <p><b>Puan Salsa</b></p> <p><b>25 Mei 2026</b></p> <p>Permohonan Kad Kredit-i diluluskan dan diaktifkan dan Puan Salsa memohon Pindahan Baki sebanyak RM20,000 untuk tempoh 12 bulan melalui e-borang dan diluluskan.</p> <p>Puan Salsa tidak layak untuk menikmati kadar keuntungan 0% kerana permohonan dilakukan melalui e-borang. Kadar caj keuntungan semasa akan dikenakan keatas permohonan tersebut.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <p><b>Puan Salsa</b></p> <p><b>25 May 2026</b></p> <p>Credit Card-i application being approved and activated and Puan Salsa applied for a RM20,000 Balance Transfer for 12 months through e-form and it was approved.</p> <p>Puan Salsa is not eligible for a 0% profit rate because the application was submitted through the e-form. The current profit rate will apply.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <p><b>Syarat-syarat Am</b></p> <p>15. Pelanggan yang Layak/ Pelanggan adalah dinasihati supaya membaca dan memahami terma-terma dan syarat-syarat di sini sebelum mengambil bahagian di dalam mana-mana kempen atau promosi kami.</p> <p>16. Untuk mengambil bahagian di dalam kempen atau promosi kami, Pelanggan yang Layak/ Pelanggan mestilah termasuk didalam kriteria kelayakan dan memenuhi mekanisma kempen/ promosi. Melainkan dinyatakan sebaliknya oleh pihak Bank, Pelanggan yang Layak/ Pelanggan tidak perlu menandatangani atau melengkapkan apa-apa borang permohonan untuk mengambil bahagian di dalam kempen atau promosi tersebut.</p> <p>17. Dengan mengambil bahagian di dalam kempen atau promosi ini, Pelanggan yang Layak/ Pelanggan:</p> <ol style="list-style-type: none"> <li>a) membenarkan pihak Bank untuk mendedahkan maklumat peribadinya kepada penyedia perkhidmatan Bank setakat mana yang perlu untuk tujuan kempen atau promosi ini;</li> <li>b) bersetuju untuk pihak Bank menerbitkan atau memaparkan nama-namanya atau gambar-gambar di dalam media pemasaran atau laman sesawang Bank untuk tujuan kempen atau promosi ini (mana-mana yang terpakai); dan</li> <li>c) bersetuju dengan keputusan Bank terhadap semua perkara berkaitan dengan kempen atau promosi ini, pemilihan pemenang-pemenang dan hadiah-hadiah adalah muktamad, konklusif, dan mengikat ke atas semua Pelanggan yang Layak/ Pelanggan dan tiada surat menyurat selanjutnya dan/ atau rayuan untuk mempertikaikan keputusan Bank akan dilayan.</li> </ol> <p>18. Bank dengan ini tidak bertanggungjawab bagi apa-apa tanggungjawab cukai yang mungkin timbul daripada hadiah-hadiah atau penggunaannya. Sekiranya terdapat apa-apa tanggungjawab pemfailan cukai atau bayaran cukai (sekiranya ada) kepada jabatan berkuasa yang berkenaan lanjutan daripada penerimaan hadiah-hadiah ianya tetap dibawah tanggungjawab pemenang-pemenang sepenuhnya. Adalah menjadi tanggungjawab pemenang untuk mendapatkan nasihat bebas mengenai</p> | <p><b>General Conditions</b></p> <p>15. Eligible Customer/ Customer is advised to read and understand these terms and conditions before participating in any of our campaign or promotion.</p> <p>16. To participate in our campaign or promotion, Eligible Customer/ Customer must fall within the eligibility criteria and fulfill the campaign or promotion mechanics. Unless stated otherwise by the Bank, Eligible Customer/ Customer is not required to sign up or fill up any application form to participate in the said campaign or promotion.</p> <p>17. By participating in this campaign or promotion, the Eligible Customer/ Customer:</p> <ol style="list-style-type: none"> <li>a) shall give consent for the Bank to disclose their personal data to the Bank's service provider to the extent necessary for the purpose of this campaign or promotion;</li> <li>b) shall agree for the Bank to publish or display their names or photos in media, marketing or the Bank's website for the purpose of this campaign or promotion (where applicable); and</li> <li>c) shall agree to the Bank's decision on all matters relating to the campaign or promotion, selection of winners and prizes shall be final, conclusive and binding on all Eligible Customer/ Customer and no further correspondence and/ or appeal to dispute the Bank's decision shall be entertained.</li> </ol> <p>18. The Bank accepts no responsibility for any tax responsibilities that may arise from the prizes or the use thereof. Any tax filing obligation or tax payment (if any) due to any tax authority as a result of receipt of the prizes remains the sole responsibility of the winner. It is the responsibility of the winner to seek an independent tax advice on the possible tax responsibilities to their financial situations.</p> |

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| <p>tanggungjawab cukai yang mungkin timbul terhadap kepada kedudukan kewangan mereka.</p> <p>19. Hadiah-hadiah dalam kempen atau promosi ini tidak termasuk kos-kos lain seperti pengangkutan melainkan kos seperti yang dinyatakan di dalam terma dan syarat ini (jika ada).</p> <p>20. Hadiah ini tidak boleh ditebus atau ditukarkan dengan hadiah lain atau wang tunai. Pemenang-pemenang hadiah mestilah menerima hadiah seperti sedia ada ("as it is") dan mengakui bahawa pihak Bank tidak akan bertanggungjawab ke atas nilai hadiah berikutan harga hadiah yang berbeza dipasaran ketika pemenang menebus/ memungut hadiah pada masa seperti yang ditetapkan oleh pihak Bank.</p> <p>21. Jika hadiah yang dimenangi tidak dapat diperolehi atas apa juga sebab, Bank berhak menggantikan hadiah yang dimenangi dengan hadiah lain yang sama nilai dan memberi notis sekurang-kurangnya empat belas (14) hari kepada Pelanggan yang Layak/ Pelanggan. Kaedah pemberitahuan boleh dilakukan secara bertulis melalui cara elektronik, atau dipaparkan di cawangan-cawangan Bank mahupun di laman sesawang Bank.</p> <p>22. Pemenang mungkin akan dijemput untuk menghadiri majlis penyampaian hadiah atau majlis seumpamanya (jika ada) di lokasi dan tarikh yang akan ditetapkan kemudian. Pemenang-pemenang adalah bertanggungjawab sepenuhnya terhadap segala perbelanjaan yang timbul bagi menghadiri majlis penyampaian hadiah tersebut.</p> <p>23. Sebagai mematuhi Akta Perlindungan Data Peribadi 2010, pihak Bank akan melindungi data peribadi pelanggan-pelanggan. Dengan menyertai kempen atau promosi ini, pemenang memberikan kebenaran dan bersetuju untuk menyiarkan atau memaparkan nama dan gambar pemenang di mana-mana media yang dipilih oleh Bank. Oleh yang demikian, Bank berhak untuk menyiar atau memaparkan nama dan gambar pemenang bagi tujuan promosi atau publisiti.</p> <p>24. Bank dan sekutunya berserta pengarah-pengarah, pegawai-pegawai, pekerja-pekerja dan ejen-ejen yang terlibat tidak akan bertanggungjawab seperti berikut:</p> <ol style="list-style-type: none"> <li>sebarang kesilapan dalam pentaksiran fakta, dan/ atau sebarang kecederaan dan/ atau kehilangan ke atas nyawa dan/ atau kerugian harta benda berikutan hadiah yang dimenangi menerusi kempen atau promosi ini; dan</li> <li>sebarang kerugian atau kerosakan atau apa-apa kecederaan peribadi dan/ atau apa-apa yang dialami oleh Pelanggan yang Layak/ Pelanggan/ pemenang berhubung dengan penyertaan pelanggan dalam kempen atau promosi atau penerimaan atau semasa menggunakan hadiah atau apa-apa yang</li> </ol> | <p>19. The campaign or promotion prizes do not include any other incidental expenses e.g. transportation whatsoever, unless expressly stated in these terms and conditions (if any).</p> <p>20. The prize is not redeemable or exchangeable for any other items or cash. Winners must accept the prize 'as it is' and must acknowledge that the Bank shall not be held responsible in the value of the prize due to the variation of prices in the market during the prize redemption/ collection by the winner at the time stipulated by the Bank.</p> <p>21. If the prize is not available for whatsoever reason, the Bank reserves the right to substitute the prize for any item of equivalent value upon the Bank issuing at least fourteen (14) days prior notice to all Eligible Customer/ Customer. The mode of notifications could be in writing, via electronic means or displayed at the Bank's branches or websites.</p> <p>22. Winners may be invited to attend prize presentation ceremony or other publicity events (if any) at the location to be advised on a later date. Winners are fully responsible for all expenses incurred in attending the said prize giving ceremony.</p> <p>23. In compliance with the Personal Data Protection Act (PDPA) 2010, the Bank shall protect the personal data of the customers. By participating in this campaign or promotion, winners shall consent and agree that their names and photographs may be published in any media selected by the Bank for publicity purposes.</p> <p>24. The Bank and its affiliates and its respective directors, officers, employees and agents shall not be liable for the following:</p> <ol style="list-style-type: none"> <li>any misinterpretation on facts, and/ or inflicted injuries and/ or loss of lives and/ or valuables resulting from the prize won through this campaign or promotion; and</li> <li>any loss and damage or for any personal injury and/ or whatsoever suffered or sustained by the Eligible Customer/ Customer/ winner in connection with this campaign or promotion whether their participation in this campaign or promotion or the receipt or use of any of the prizes or may be suffered in the course of the prize giving travel, except for any liability which cannot be excluded by law.</li> </ol> |
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dialami semasa dalam perjalanan untuk menebus atau mengambil hadiah, kecuali apa-apa liabiliti yang tidak dikecualikan oleh undang-undang.

- c) segala urusan di luar bidang dan kawalan Bank dalam pentadbiran dan pemprosesan kempen atau promosi ini.

25. Tertakluk kepada pematuhan peraturan dan prinsip Syariah, pihak Bank berhak untuk meminda, membatalkan, menamatkan atau menggantung kempen atau promosi ini dengan memberikan notis yang secukupnya dalam tempoh tidak kurang daripada empat belas (14) hari sebelum tarikh pindaan, pembatalan, penamatan atau penggantungan tersebut. Kaedah pemberitahuan boleh dilakukan secara bertulis melalui media elektronik, atau dipaparkan di cawangan-cawangan Bank mahupun di laman sesawang Bank. Untuk mengelakkan keraguan, sebarang pembatalan, penamatan atau penggantungan kempen atau promosi oleh pihak Bank, tidak membolehkan pelanggan-pelanggan yang menyertai kempen atau promosi ini membuat sebarang tuntutan atau pampasan terhadap Bank bagi sebarang kerugian atau kerosakan atau apa juga yang ditanggung atau dialami oleh pelanggan-pelanggan sama ada secara langsung dan tidak langsung akibat daripada pembatalan, penamatan atau penggantungan tersebut.
26. Pelanggan yang Layak/ Pelanggan/ Pemenang adalah dinasihatkan untuk melayari laman sesawang Bank dari semasa ke semasa untuk menyemak Terma-Terma dan Syarat-Syarat kempen atau promosi untuk mengambil maklum atas sebarang perubahan atau pindaan kepada terma-terma dan syarat-syarat.
27. Terma-terma dan Syarat-syarat di dalam ini adalah tambahan dan tanpa prejudis kepada terma-terma dan syarat-syarat produk/ kemudahan. Sekiranya ada di antara terma-terma dan syarat-syarat tersebut yang tidak konsisten, Terma-terma dan Syarat-syarat ini akan diguna pakai berhubung kempen atau promosi.
28. Semua Terma-terma dan Syarat-syarat di dalam ini adalah tertakluk dan akan ditafsirkan mengikut undang-undang Malaysia dan Pelanggan bersetuju dengan untuk terikat dengan bidang kuasa Mahkamah-Mahkamah Malaysia.

**Untuk maklumat lanjut, sila kunjungi cawangan Bank Islam atau hubungi Pusat Panggilan kami di 03 26 900 900 atau layari laman sesawang kami di <https://www.bankislam.com>.**

- c) (any matters beyond the Bank's control with regards to this campaign or promotion or anything related thereto).

25. Subject to compliance with Shariah rules and principles, the Bank reserves the rights to amend, cancel, terminate, or suspend the campaign or promotion by providing sufficient notice not less than fourteen (14) days prior to the date of amendment, cancellation, termination or suspension. The mode of notification could be in writing, via electronic means or display of notices at the Bank's branches and websites. For the avoidance of doubt, cancellation, termination or suspension by the Bank of the campaign or promotion shall not entitle the customers who participate in this campaign or promotion to any claim or compensation against the Bank for any losses or damages whatsoever suffered or incurred as a direct and indirect result of the act of cancellation, termination or suspension.
26. Eligible Customer/ Customer/ Winner is advised to access the Bank's website from time to time to view campaign or product Terms and Conditions and to ensure to be kept up-to-date on any change or variation to the Terms and Conditions thereof.
27. The Terms and Conditions herein contained are in addition to and without prejudice to the product/ facility terms and conditions. In the event of any inconsistency between these terms and conditions, this Terms and Conditions shall prevail with regards to this campaign or promotion.
28. The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia and the customers agree to submit to the jurisdiction of the Courts of Malaysia.

**For more information, please visit Bank Islam branches or call our Contact Centre at 03 26 900 900 or visit our website at <https://www.bankislam.com>.**

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