

HOW TO PEFORM RESET (STATUS = ACTIVE)

1. Login into eBanker Pro (<u>https://eBankerPro.bankislam.biz</u>) by using your Corporate Administrator IDs (MAKER). Continue with Click LOGIN button



2. Click on USER MANAGEMENT and Click on USER PROFILE link button





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Logout	Note: Please be informed that you have to first information.	st create your User Group, before creating a User Profile	Kindly click at the User Manual hype	erlink for	more	k-

4. eBanker Pro will list down the User ID based on your selection. You may click on the hyperlink button under User Name

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6. Verify the information and once ok, continue with click on RESET PASSWORD button

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7. eBanker Pro will show the information and kindly verify it first then proceed with SUBMIT button

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8. Once submit, eBanker Pro will show the Successful message. Click OK button to complete the process

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User Access Management 🔺			
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	IC No. / Passport No.	550520053054	
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	Last Reseted Password Date Time	22/12/2021 15:05:38	
		Print Ok	



9. Login into eBanker Pro (<u>https://eBankerPro.bankislam.biz</u>) by using your Corporate Administrator IDs (CHECKER). Continue with Click LOGIN button

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10. By using your hardware token, key in the Security Code and continue with LOGIN button

Token Authenticat	tion	
User ID	Automotion r	
Token	Hardware Token	
Security Code *	12345678	
	Cancel	
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11. Once successfully login using CHECKER Ids, eBanker Pro will show list of transaction to approve. Click on the hyperlink button





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		View Accessible Services		
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	Email Address	minima serve ne		
	IC No. / Passport No.	5226		
	Login Status	No		
	Comments	approve		
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		Results 1 - 1 of 1		
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	22/12/2021 15:05:39	inir s rate System Administrator	Oreate	
		Results 1 - 1 of 1		
		Back Print		



13. By using the hardware token, key in the Challenge Code no. to retrieve the Response Code, then key in the Code in eBanker Pro. Proceed with CONFIRM button

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User Access Management + Reports + Reference +	Token Authorizatio	n	2411072		
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			Results 1 - 2 of 2			
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15. User ID which completely done the RESET PASSWORD process will received an eMail Notification similar as the FIRST TIME LOGIN process. Kindly refer the User Guide – How to perform First Time Login guide on how to open an attachment.



16. Once successfully login and select the Company Name, you must change your password with Click your IDs Name and continue with click on CHANGE PASSWORD hyperlink button



17. Key in your Current Password follow as per Temporary Password in PDF which you are received via eMail Notification, then continue with key in your New Password and Confirm Password. Once complete, tick the CHECK BOX button for TNC and Click SUBMIT button

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	Change Passv	word	
	Current Password	۲	
	New Password	۲	
	Confirm Password	۲	
	I have READ and AGREED with th	he terms and conditions.*	
	Submit	Back	



18. eBanker Pro will prompt you a successful message

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Redirect		
	SUCCESSFUL CHANGED PASSWORD	
	Your Password has been successfully changed. Please use the new password created in your next login.	
	OK, GOT IT	

19. eBanker Pro will auto log out you from the system and you require to key in your NEW PASSWORD to access the eBanker Pro

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SUCCESSFUL LOGOUT						
You have successfully logged off from Bank Islam eBanker Pro. As an added privacy measure, you are advised to clear cache and browsing history after each session.						
This page will be automatically redirected to Bank Islam eBanker Pro home page after 5 minutes.						
Login						
	_					
About Bank Islam Terms & Conditions Client Charter Privacy Notice Contact Us Bank Islam Malaysia Berhad [Registration No. 198301002944 (8	98127-X)]. All rights	reserv	red.			

For more information, please contact our Customer Helpdesk

Bank Islam Contact Centre Via phone at +603-26 900 900 Via email: <u>contactcenter@bankislam.com.my</u> **Customer Helpdesk** Via phone: +603 2782 1314/1315 Via email: <u>admin.ebankerPro@bankislam.com.my</u>