

MEDIA RELEASE

For Immediate Release



10 BANK ISLAM BRANCHES TO OPEN ON SATURDAY TO FACILITATE POST MORATORIUM FINANCIAL ASSISTANCE

KUALA LUMPUR, Friday, [11 September 2020]: Bank Islam Malaysia Berhad ("Bank Islam") will open ten (10) branches on two (2) consecutive Saturdays as part of proactive measures taken in facilitating its customers who need financial assistance post moratorium. The current automatic moratorium period will end on 30 September 2020. Mindful of the challenging economic landscape, the Bank is offering targeted payment assistance for individual customers and Small and Medium Enterprises ("SME") affected by COVID-19.

Bank Islam's Chief Executive Officer, Mohd Muazzam Mohamed said, "We understand that some customers might have difficulties in visiting our branches during normal operation hours. Hence, we have taken the initiative to operate ten (10) branches nationwide on Saturday, 12 & 19 September 2020, from 10:00 AM to 3:00 PM for consultations and submission of post moratorium financial assistance applications."

"The Bank stands ready to ensure customers' financial needs are taken care of, and they are ready to navigate through this challenging environment. All customers need to do is to come and talk to us," he added.

Details of the branches involved are as follow:

Region	Branch
Central	<ul style="list-style-type: none">Shah Alam, Selangor (Wisma PKPS, Seksyen 14)
Eastern	<ul style="list-style-type: none">Kuala Terengganu, Terengganu (Bangunan MAIDAM)Kota Bharu, Kelantan (Jalan Sultan Yahya Petra)
Southern	<ul style="list-style-type: none">Seremban, Negeri Sembilan (Kompleks MAINS)Ayer Keroh, Melaka (Kota Fesyen-MITC)

	<ul style="list-style-type: none"> • Tampoi, Johor (Jalan Padi Emas 5/2)
Northern	<ul style="list-style-type: none"> • Ipoh, Perak (Kompleks Islam Darul Ridzuan) • Kulim, Kedah (Taman Kulim Avenue, Kulim Hi-Tech)
East Malaysia	<ul style="list-style-type: none"> • Kuching, Sarawak (Jalan Kulas) • Kota Kinabalu, Sabah (Bangunan Umno Sabah)

For any enquiries and further information regarding Bank Islam's alternative payment solutions, customers can visit our website, www.bankislam.com; the nearest Bank Islam Branch or call Bank Islam Contact Centre at 03-2690 0900.

About Bank Islam Malaysia Berhad

Bank Islam Malaysia Berhad was established in 1983 as the nation's first Islamic Bank. To date, the Bank has a network of 144 branches and more than 900 self-service terminals nationwide. To meet the diversity of the public's financial needs, Bank Islam offers more than 70 *Shariah*-based banking products and services which cater to Muslims and non-Muslims. For more information on Bank Islam products and services, visit www.bankislam.com or call Bank Islam Call Centre at 03-26 900 900.

For further information, please contact:

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