

# MEDIA RELEASE

For Immediate Release



## **BANK ISLAM ADJUSTS OPERATING HOURS DURING CONDITIONAL MOVEMENT CONTROL ORDER**

*The move involved 46 branches in Sabah, Selangor, Kuala Lumpur and Putrajaya*

**KUALA LUMPUR, Wednesday, [14 October 2020]:** Bank Islam Malaysia Berhad ("Bank Islam") in Sabah and Klang Valley is revising its operating hours for 46 branches in relations to the recent Conditional Movement Control Order ("CMCO"), as announced by the government, effective today. 31 branches in Selangor, Kuala Lumpur and Putrajaya under the Yellow/Green Zones are operating with shorter operating hours from 10:00 am to 3:00 pm, while 15 branches located in the Red Zones areas in Sabah, Selangor and Kuala Lumpur will operate with limited services and banking hours from 9:00 am-2:00 pm (Sabah), and 10:00 am to 3:00 pm (Selangor, Kuala Lumpur & Putrajaya). Its Lahad Datu branch in Sabah remains temporarily closed until further notice.

Bank Islam's Chief Executive Officer, Mohd Muazzam Mohamed said, "The alarming spike of positive cases around the country has warranted another CMCO enforcement by the government. As the safety of our customers and employees is our utmost priority, we are committed to adhering measures to curb the spread of COVID-19."

"We encourage customers to use our digital banking services platforms, including GO by Bank Islam mobile app, Bank Islam Internet Banking (<https://www.bankislam.biz>) or self-service terminals. Also available, our E-banker service for business banking transactions," he added.

The new operating hours and services offered are as follow:

LOCATION	NO. OF BRANCHES	OPERATING STATUS
<u>Red zones</u> <ul style="list-style-type: none"><li>Sabah</li></ul>	15	<ul style="list-style-type: none"><li>Limited operating hours :</li></ul>

<ul style="list-style-type: none"> <li>Selangor</li> <li>Kuala Lumpur</li> </ul>		<p>Sabah: from 9:00 am – 2:00 pm</p> <p>Selangor and Kuala Lumpur: from 10:00 am-3:00 pm</p> <ul style="list-style-type: none"> <li>Limited Over-the-Counter services (Money exchange, Remittance, Debit Card-i services, Withdrawals/Deposits, TH services and ASNB)</li> </ul>
<p><b><u>Yellow/Green zones</u></b></p> <ul style="list-style-type: none"> <li>Selangor</li> <li>Kuala Lumpur</li> <li>Putrajaya</li> </ul>	31	<ul style="list-style-type: none"> <li>Limited operating hours from 10:00 am-3:00 pm</li> </ul>

For further information on the affected branches, customers are advised to visit our website, [www.bankislam.com](http://www.bankislam.com) or call Bank Islam Contact Centre at 03-2690 0900. Alternatively, customers may refer to our social media platforms for updates.

#### **About Bank Islam Malaysia Berhad**

Bank Islam Malaysia Berhad was established in 1983 as the nation's first Islamic bank. To date, the Bank has a network of 144 branches and more than 900 self-service terminals nationwide. To meet the diversity of the public's financial needs, Bank Islam offers more than 70 *Shariah*-based banking products and services which cater to Muslims and non-Muslims. For more information on Bank Islam products and services, visit [www.bankislam.com](http://www.bankislam.com) or call Bank Islam Call Centre at 03-26 900 900.

#### **For further information, please contact:**

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