

MEDIA RELEASE

For Immediate Release



BANK ISLAM OFFERS FINANCIAL RELIEF FOR FLOOD VICTIMS

Providing financing payment flexibility for affected House, Personal, and Vehicle Financing customers; a Moratorium of up to 6 months is available to assist the MSMEs.

KUALA LUMPUR, Thursday, [22 December 2022]: In view of flood conditions severely impacting several areas throughout Malaysia, Bank Islam Malaysia Berhad (Bank Islam) today announced the commencement of the **Prihatin Programme for Flood** to assist affected financing customers eligible for this programme. House Financing, Personal Financing and Vehicle Financing customers affected by the disaster may apply for **up to six (6) months deferment** of their monthly instalments, subject to the terms and conditions set.

In addition, Bank Islam also offers a free replacement for damaged or lost credit cards-i and debit cards-i and chequebooks.

In aiding the affected micro, small and medium-sized (MSMEs) businesses, Bank Islam is offering the Disaster Relief Facility 2022 for MSMEs Affected by the Recent Floods to Business Financing-i customers. Under this facility, the eligible micro-enterprise can apply for a financing amount of up to RM150,000, while the financing size for SMEs is RM700,000 with a tenure of seven years, including a moratorium of six (6) months.

Meanwhile, a moratorium of up to six (6) months is also made available to Bank Islam's existing MSME customers affected in districts identified by The National Disaster Management Agency (NADMA) as flood disaster areas. Financial assistance is open to all credit facilities with scheduled or contractually due payments, specifically the Term Financing Facilities, Revolving Credit & Cash Line Facilities and Trade Facilities.

Bank Islam Group Chief Executive Officer, Mohd Muazzam Mohamed, said, "Bank Islam has been keeping abreast with the latest updates on the situation in all affected areas. Concerned with our customers' challenges, we are taking proactive actions to ensure simple documentation and approval processes for them."

"The well-being of the communities has always been one of Bank Islam's main priorities. Therefore, we hope the Prihatin Programme for Flood and the two disaster relief facilities for affected MSMEs can help relieve customers' anxieties over their financial commitment during this trying time," Mohd Muazzam added.

Applications for financial relief under the Prihatin Programme for Flood can be made at the nearest operating Bank Islam branches within three (3) months of the incident.

Affected customers can obtain more information on the Prihatin Programme for Flood and the list of operating branches at Bank Islam's corporate website at www.bankislam.com or on its official social media sites, Bank Islam Malaysia Berhad (Facebook); @bankislam (Instagram), and @myBankIslam (Twitter). Customers may also reach Bank Islam Contact Centre at contactcenter@bankislam.com.my or 03-26 900 900 for further assistance.

For affected Business Financing-i customers, applications for the Disaster Relief Facility 2022 for MSMEs Affected by the Recent Floods can be made at <https://www.bankislam.com/business-banking/sme-banking/df/>.

Application and further information on flood relief assistance for affected MSMEs customers can be made immediately by visiting the nearest Bank Islam branch or email to sme-assist@bankislam.com.my.

About Bank Islam Malaysia Berhad (Company Registration No. [198301002944 (98127-X)])

Bank Islam is Malaysia's first publicly listed Islamic Bank on the Main Market of Bursa Malaysia. Established in July 1983 as Malaysia's first Islamic Bank, Bank Islam has 135 branches and more than 900 self-service terminals nationwide. As a full-fledged and pure-play Islamic bank, Bank Islam provides banking and financial solutions that strictly adhere to the Shariah rules and principles and are committed to the ideals of sustainable prosperity and ESG values. The core subsidiaries of the Bank Islam Group are pioneers in various Islamic financial services, including investment and stockbroking, namely BIMB Investment Management Berhad and BIMB Securities Sendirian Berhad. For more information on the Group's products and services, visit www.bankislam.com.

For further information, please email BIMB Group's Media Relations team at:
MediaRelationsEditorial@bankislam.com.my.