

MEDIA RELEASE

For Immediate Release



BIMB OFFERS FINANCIAL RELIEF FOR FLOOD VICTIMS UNDER PRIHATIN PROGRAMME FOR FLOOD

Financing repayment flexibility provided for affected customers

KUALA LUMPUR, Sunday, [19 December 2021]: In view of flood conditions severely impacting several areas throughout Malaysia, Bank Islam Malaysia Berhad ("BIMB") today announced the commencement of the **Prihatin Programme for Flood** to assist all affected financing customers. Under the programme, affected customers with financing facilities can apply for **financial relief of up to six (6) months** on their monthly commitment, subject to terms and conditions set. In addition, BIMB also offers free replacement for damaged or lost ATM and debit cards and cheque books during the recent flood.

BIMB Group Chief Executive Officer, Mohd Muazzam Mohamed, said, "BIMB has been keeping abreast with the latest updates on the situation at all affected areas. We are aware of the difficulties experienced by our customers in dealing with the current situation, especially with the severe flooding, landslides and other subsequent situation amid the COVID-19 pandemic that is still plaguing the country. Hence, BIMB is taking proactive actions in helping our customers who are affected."

"The wellbeing of the communities has always been one of BIMB's main priorities. Therefore, we hope that the Prihatin Programme for Flood could help relieve customers' anxieties over their financial commitment during this difficult period. Apart from that, BIMB is also working on providing the necessary support to the general public affected by the current situation," Muazzam added.

Applications for financial relief under this programme can be made at the nearest operating BIMB branches. BIMB advises customers needing assistance to reach out and indicate their preferred assistance option.

More information on the Prihatin Programme for Flood and the list of operating branches can be found at BIMB's corporate website at www.bankislam.com or social media sites, Bank Islam Malaysia Berhad (Facebook); @bankislam (Instagram), and @myBankIslam (Twitter).

Customers may also reach BIMB Contact Centre at contactcenter@bankislam.com.my or 03-26 900 900 for further assistance.

About Bank Islam Malaysia Berhad ("BIMB")

BIMB is Malaysia's first public listed Islamic Bank on the Main Board of Bursa Malaysia Berhad. Established in July 1983 as Malaysia's first Islamic Bank, BIMB has 141 branches and more than 900 self-service terminals nationwide. As a full-fledged and pure-play Islamic bank, BIMB provides banking and financial solutions that strictly adhere to the Shariah rules and principles and are committed to the ideals of sustainable prosperity and ESG values. The core subsidiaries of the BIMB Group are pioneers in various Islamic financial services, including investment and stockbroking, namely BIMB Investment Management Berhad and BIMB Securities Sendirian Berhad. For more information on BIMB Group's products and services, visit www.bankislam.com or call BIMB Contact Centre at 03-26 900 900.

For further information, please contact:

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