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For Immediate Release

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BANK ISLAM CLINCHES THREE AWARDS AT MALAYSIAN e-PAYMENT EXCELLENCE AWARDS 2019

KUALA LUMPUR, Friday, [2 August 2019]: Bank Islam Malaysia Berhad (“Bank Islam”) garnered three awards at the Malaysian e-Payments Excellence Awards (MEPA) 2019 on Wednesday, 31 July 2019 for its contributions to the growth of electronic payments (e-payments) in the country. It received recognition for Best Customer Experience (Direct Debit), Best Direct Debit Bank and Best FPX Bank.

Bank Islam’s Chief Executive Officer, Encik Mohd Muazzam Mohamed said, the recognition as Best Customer Experience (Direct Debit) for the second time, with the first in 2017, is a testament for its continuous efforts to be at the forefront of digital banking in Malaysia.

“The Bank remains resolute in our Digital Transformation journey as embracing technological change and bringing technology onto our Shariah solutions are some of the keys in delivering sustainable growth. Delivering services that aligned to current digital trends will improve customer experience to transact efficiently and securely. It is also a strategic priority for the Bank as Bank Islam embarks on efforts to create and unlock value,” he said upon receiving the awards.

The award was presented by Assistant Governor, Encik Adnan Zaylani Mohamad Zahid to Encik Mohd Muazzam at Grand Hyatt Hotel, Kuala Lumpur, 31 July 2019.

Encik Muazzam added, “Bank Islam will continue to put all efforts in promoting and growing its e-payment segment by introducing more relevant initiatives. It will support Malaysia’s path towards embracing the digital economy that is poised to be the new driver for growth.”

MEPA is an annual event organised by Payments Network Malaysia (“PayNet”) that recognises the outstanding achievements of banks, businesses and government agencies that have contributed significantly towards excellence, innovation and growth of e-payments in Malaysia.

“As part of Malaysia’s premier Islamic finance services group, these awards and recognitions received by us this year signifies our continuous effort to support and strengthen Malaysia’s aim to become a leading Islamic financial hub,” said Encik Mohd Muazzam.

Recently, the Bank was at the top position of Bloomberg's Global Sukuk league table for the first time in the first half of this year, jumping from its 27th position (as at the end of 2018). It garnered 17.31% of the Global Sukuk market share, having successfully arranged landmark deals which raised a total of USD\$5.15 billion (RM21.01 billion) worth of Sukuk.

For the first time, Bank Islam also led Bloomberg's Malaysian Capital Market league table for the issuances of Malaysian Bonds and Malaysian Ringgit Islamic Sukuk Categories. The Bank's market share in the respective category stood at 34.71% and 38.28% as of 30 June 2019.

Encik Muazzam said, "We are truly humbled and honoured to be receiving these honours. They would not be possible without the support, and hard work from Bank Islam's workforce, as well as the trust given from our customers.

"We shall strive to deliver relevant and innovative Syariah-compliant financial products and services to cater to the needs of our customers."

For further information, please visit www.bankislam.com.my

About Bank Islam Malaysia Berhad

Bank Islam Malaysia Berhad was established in 1983 as the nation's first Islamic bank. To date, the Bank has a network of 149 branches and more than 1,000 self-service terminals nationwide. To meet the diversity of the public's financial needs, Bank Islam offers more than 70 *Shariah*-based banking products and services which cater to Muslims and non-Muslims. For more information on Bank Islam products and services, visit www.bankislam.com.my or call Bank Islam Call Centre at 03-26 900 900.

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