

BANK ISLAM CONTINUES TO SUPPORT CUSTOMERS IN CHALLENGING CIRCUMSTANCES AMID COVID-19

Welcomes Bank Negara Malaysia's measures in providing financing repayment deferment measures for households and SMEs

KUALA LUMPUR, Wednesday, 25 March 2020: Bank Islam Malaysia Berhad ("Bank Islam") welcomes the Government's announcement through Bank Negara Malaysia ("BNM") to provide loan repayment deferment measures for households, Small and Medium-sized Enterprises (SMEs) and corporations. The measure will allow banking institutions to support the economy during this trying time more effectively.

BNM today announced several regulatory and supervisory measures in support of efforts by banking institutions in aiding customers to manage the impact of the COVID-19 outbreak. The measures introduced will allow banking institutions to remain focused in supporting Malaysia's economic growth during this unprecedented and challenging circumstances, by providing flexibilities to respond swiftly to the needs of the affected customers.

In line with the above, effective 1 April 2020, Bank Islam will automatically offer deferment or suspension of all financing repayments for a period of 6 months for individual borrowers and SMEs, as well as facilitating requests for a moratorium from corporate borrowers. The offer is only applicable to performing financing, denominated in Malaysian Ringgit and not in arrears for more than 90 days as of 1 April 2020. For credit card facilities, Bank Islam will offer to convert the outstanding balances into a three-year term financing with reduced profit rates to help borrowers better manage their debt.

Bank Islam Chief Executive Officer, Encik Mohd Muazzam Mohamed said, "Bank Islam welcomes and fully supports the Central Bank's move in sanctioning the financial relief. The measure augurs well with our priority in ensuring the holistic wellbeing of our staff and customers. These measures would substantially ease cash flow requirements, which in turn, would improve individual's disposable income and SMEs' free cash flow thus preserving jobs and ensuring continued economic activity during this period of volatility.

Prior to this Bank Islam has been proactive in responding to the needs of customers by offering to reschedule and restructure financing including moratoriums to its customers in vulnerable sectors such as the airlines and tourism related segments adversely affected by the COVID-19 outbreak.

Encik Mohd Muazzam further elaborates, "Due to BNM's announcement earlier today, customers that previously have accepted Bank Islam's COVID-19 moratorium or applied to reschedule and restructure their financing obligations can now opt-out from such arrangements if they wish to do so and instead opt-in to the deferment measures sanctioned by the Central Bank, provided they fulfill the criteria stipulated."

"Bank Islam is preparing for the implementation of the financial relief and will make a further announcement in due time. We will announce the updates on Bank Islam's official website (www.bankislam.com) or social media platforms such as Facebook and Instagram," he adds.

For any enquiries and further information, customers are advised to call Bank Islam Contact Centre at 03-2690 0900 or email us at contactcenter@bankislam.com.my.

About Bank Islam Malaysia Berhad

Bank Islam Malaysia Berhad was established in 1983 as the nation's first Islamic bank. To date, the Bank has a network of 144 branches and more than 900 self-service terminals nationwide. To meet the diversity of the public's financial needs, Bank Islam offers more than 70 *Shariah*-based banking products and services which cater to Muslims and non-Muslims. For more information on Bank Islam products and services, visit www.bankislam.com or call Bank Islam Call Centre at 03-26 900 900.

For further information, please contact:

Wan Norkhairi Wan Samad Head, Group Corporate Communications Bank Islam Malaysia Berhad Level 31, Menara Bank Islam No. 22, Jalan Perak 50450 Kuala Lumpur Tel: 03-2782 1232 Mobile: 019-339 4491 Fax: 03-2781 2998 Email: wnorkhairi@bankislam.com.my Web: www.bankislam.com	Omar Atin Assistant Vice President Public Relations, Group Corporate Communications BIMB Holdings Berhad Level 31, Menara Bank Islam No. 22, Jalan Perak 50450 Kuala Lumpur Tel.: 03-2781 2943 Mobile: 019-391 9144 Fax: 03-2781 2998 Email: omar@bimbholdings.com Web: www.bimbholdings.com
--	---