

How do I redeem TruPoints (Full TruPoints)?

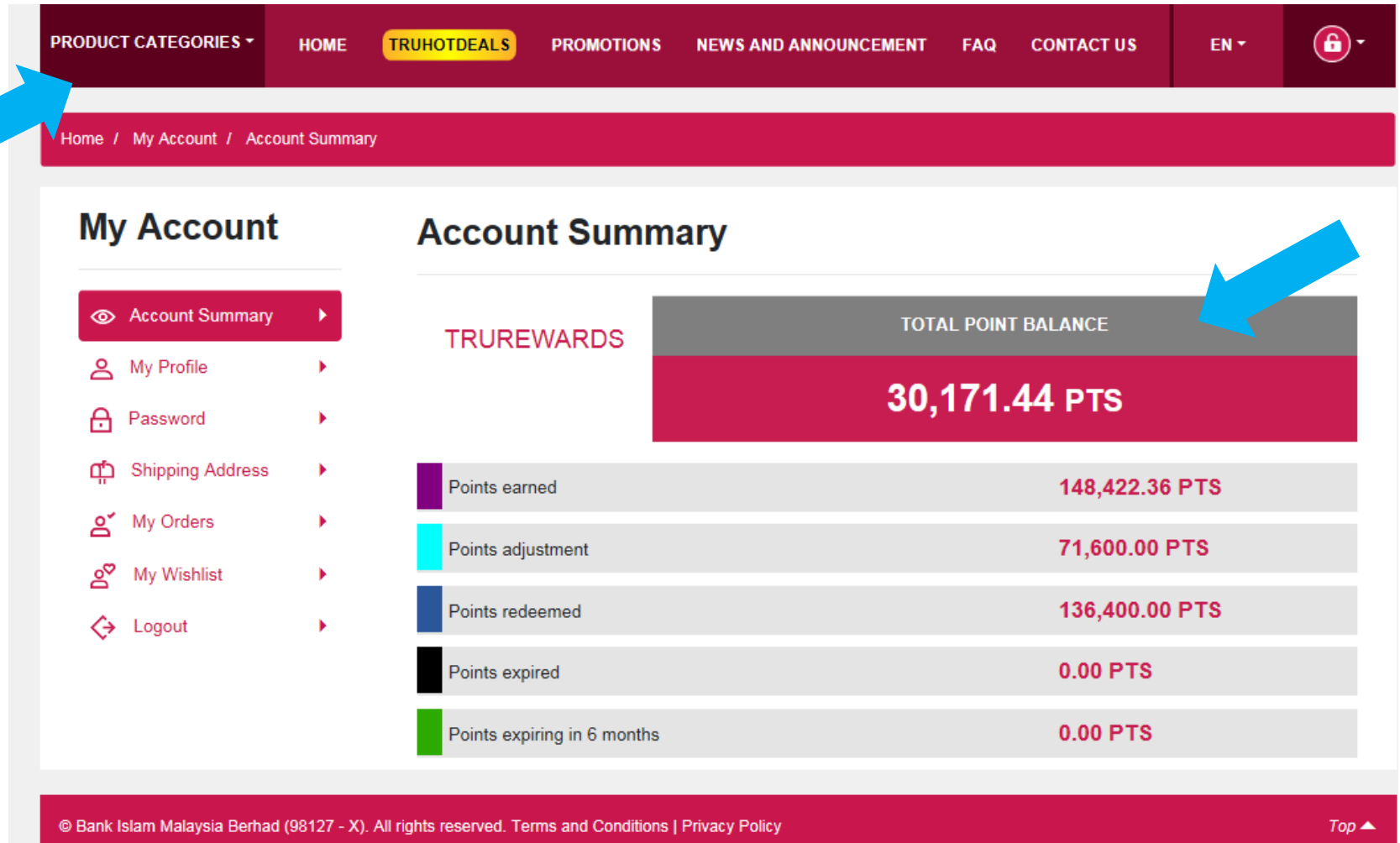
Step 1 – Login to <https://trurewards.bankislam.com.my>. Key in your registered username and password. Click 'sign in' to proceed.

The screenshot shows the Bank Islam TruRewards website. At the top, there is a navigation bar with links for PRODUCT CATEGORIES, HOME, TRUHOTDEALS, PROMOTIONS, NEWS AND ANNOUNCEMENT, FAQ, CONTACT US, and EN. A search bar and a cart icon (0 ITEMS IN CART) are also present. The main banner features the Bank Islam TruRewards logo and the slogan "SPEND • EARN • REDEEM". Below the banner, there are several promotional cards for "Latest Additions":

- RM100 Holiday Villa Vouch**: NORMAL PTS 18,550. TRUHOTDEALS NOT AVAILABLE. + CASH NOT AVAILABLE.
- RM100 Tradewind Travel Vo**: NORMAL PTS 18,550. TRUHOTDEALS NOT AVAILABLE. + CASH NOT AVAILABLE.
- RM50 PETRONAS Gift Card**: NORMAL PTS 10,250. TRUHOTDEALS NOT AVAILABLE. + CASH NOT AVAILABLE.

On the right side, there is a "CLICK HERE TO REDEEM" button and a "BRANDS" section with filters for RM100, RM50 P, RM50 T, and RM50 H. A "View All Brands" link is also present. At the bottom right, there is a "Bank Islam Card-i" logo.

Step 2 – Check your current TruPoints balance. Click ‘product categories’ to browse redemption items by category.



The screenshot shows the 'My Account' section of the TruPoints website. The top navigation bar includes 'PRODUCT CATEGORIES', 'HOME', 'TRUHOTDEALS', 'PROMOTIONS', 'NEWS AND ANNOUNCEMENT', 'FAQ', 'CONTACT US', 'EN', and a lock icon. The breadcrumb trail reads 'Home / My Account / Account Summary'. The 'My Account' sidebar lists 'Account Summary', 'My Profile', 'Password', 'Shipping Address', 'My Orders', 'My Wishlist', and 'Logout'. The 'Account Summary' section displays the 'TRUREWARDS' logo and a 'TOTAL POINT BALANCE' of 30,171.44 PTS. Below this, a table lists various point categories and their balances.

Category	Balance
Points earned	148,422.36 PTS
Points adjustment	71,600.00 PTS
Points redeemed	136,400.00 PTS
Points expired	0.00 PTS
Points expiring in 6 months	0.00 PTS

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Step 3 – Choose item by clicking ‘view details’ for more information about the product.

The screenshot shows the Bank Islam TRU Rewards website interface. At the top, there is a logo for BANK ISLAM TRU REWARDS, a shopping cart icon with '1 ITEMS IN CART', and a search bar. Below the header is a navigation menu with options: PRODUCT CATEGORIES, HOME, TRUHOTDEALS (highlighted in yellow), PROMOTIONS, NEWS AND ANNOUNCEMENT, FAQ, CONTACT US, EN, and a lock icon. The main content area is titled 'Home / Catalogue' and features a 'Shop by Filters' sidebar on the left with categories like 'Sports & Outdoor' and 'Travel & Leisure', and a 'Points' section with a slider and a 'Filter' button. The main product display is titled 'Selling Top Product' and shows three items: a LifeStraw GO bottle, a Camelbak Podium 21oz (610 ...), and a Garmin Forerunner Watch H ... Each item has a 'View Details' button and a 'TRU HOTDEALS + CASH' badge. A blue arrow points to the 'View Details' button for the LifeStraw GO bottle.

Product	Deal Type	Price
LifeStraw GO bottle	NORMAL	PTS 31,150
	TRUHOTDEALS	PTS 1,000
	+ CASH	RM 10
Camelbak Podium 21oz (610 ...)	NORMAL	PTS 12,400
	TRUHOTDEALS	PTS 1,000
	+ CASH	RM 10
Garmin Forerunner Watch H ...	NORMAL	PTS 232,000
	TRUHOTDEALS	NOT AVAILABLE
	+ CASH	NOT AVAILABLE

Step 4 – Choose ‘normal’ and if you wish to redeem the item, click ‘add to cart’.

The screenshot displays the Bank Islam TruRewards website interface. At the top, the logo for Bank Islam TruRewards is visible on the left, and a shopping cart icon with '1 ITEMS IN CART' is on the right. Below the logo is a search bar. A dark red navigation bar contains links for 'PRODUCT CATEGORIES', 'HOME', 'TRUHOTDEALS' (highlighted in yellow), 'PROMOTIONS', 'NEWS AND ANNOUNCEMENT', 'FAQ', 'CONTACT US', 'EN', and a lock icon. A breadcrumb trail below the navigation bar reads 'Home / Catalogue / Catalogue Detail'. The main content area features a product image of a blue LifeStraw GO bottle and its filter. To the right of the image, the product title 'LifeStraw GO bottle' is displayed, followed by the product ID 'LSGOV2CR55' and an 'In Stock' status. Below this is a table of options:

Normal	PTS 31,150	<input type="radio"/>
TruHotDeals	PTS 1,000 + RM 10	<input type="radio"/>

Below the table is a quantity selector showing '1' and a 'Select Option' dropdown menu. At the bottom, there are two buttons: 'Add to cart' and 'My Wishlist'.

Step 5 – Click 'cart' icon at the top of the webpage and click 'redeem' to continue.

The screenshot displays the Bank Islam TruRewards website interface. At the top left is the logo for BANK ISLAM TRUREWARDS. To the right, there is a shopping cart icon labeled '1 ITEMS IN CART' and a search bar. Below the logo, a navigation bar contains 'PRODUCT CATEGORIES', 'HOME', 'TRUHOTDEALS', 'PROMOTIONS', and 'NEWS AND ANNOUNCEMENTS'. A breadcrumb trail at the bottom of the navigation bar reads 'Home / Catalogue / Catalogue Detail'. The main content area features a large image of a blue LifeStraw GO bottle on the left. On the right, the product title 'LifeStraw GO bottle' is displayed above the product code 'LSGOV2CR55' and an 'In Stock' status. Below this, there are two pricing options: 'Normal' for PTS 31,150 and 'TruHotDeals' for PTS 1,000 plus RM 10. At the bottom, there is a quantity selector set to '1', a 'Select Option' dropdown menu, and two buttons: 'Add to cart' and 'My Wishlist'. A blue arrow points from the top navigation bar to the cart icon, and another blue arrow points from the breadcrumb trail to the 'Redeem' button in the product detail view.

BANK ISLAM TRUREWARDS

1 ITEMS IN CART

Search

PRODUCT CATEGORIES

HOME TRUHOTDEALS PROMOTIONS NEWS AND ANNOUNCEMENTS

Home / Catalogue / Catalogue Detail

LifeStraw GO bottle

LSGOV2CR55 In Stock

Normal	PTS 31,150	<input type="radio"/>
TruHotDeals	PTS 1,000 + RM 10	<input type="radio"/>

- 1 +

Select Option

Add to cart My Wishlist

Step 6 – Confirm the quantity of your redemption item. Click ‘continue’ to proceed.




BANK ISLAM TRUREWARDS 1 ITEMS IN CART Search

PRODUCT CATEGORIES ▾ HOME **TRUHOTDEALS** PROMOTIONS NEWS AND ANNOUNCEMENT FAQ CONTACT US EN ▾

Home / Shopping Cart

Review Shopping Cart

Step 1 **Shopping Cart** Step 2 Shipping Information Step 3 Payment Confirmation

Items	Quantity	Price	
 LifeStraw GO bottle	<input type="text"/>	PTS 31,150	normal  
Sub Total		PTS 31,150	

Continue

Step 7 – Click ‘use billing’ to use your billing address for shipping or add new shipping address. Confirm all information and click ‘continue’.

BANK ISLAM TRUREWARDS 1 ITEMS IN CART Search

PRODUCT CATEGORIES - HOME **TRUHOTDEALS** PROMOTIONS NEWS AND ANNOUNCEMENT FAQ CONTACT US EN -

Home / Shipping Information

Review Shopping Cart

Step 1 Step 2 Step 3
Shopping Cart Shipping Information Payment Confirmation

Delivery Information

Delivery Address: **Use Billing** Your Shipping Address --

Recipient Name:

Contact No:

Address:


State:

City:

Postcode:




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Step 8 – To proceed with full TruPoints, click 'confirm'.

PRODUCT CATEGORIES ▾ HOME **TRUHOTDEALS** PROMOTIONS NEWS AND ANNOUNCEMENT FAQ CONTACT US EN ▾ 


Home / Payment Information

Payment Confirmation


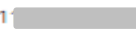

Step 1  Step 2  Step 3 

Shopping Cart Shipping Information Payment Confirmation


TRUPOINTS BALANCE **0.00** PTS

Items	Quantity	Price
 LifeStraw GO bottle	1	PTS 31,150
Grand Total	Points to convert	PTS 31,150
	Amount to pay	RM 0

Customer Delivery Information

Cik Nu 
601 

Jalan Perak

Wilayah Persekutuan, Kuala Lumpur, 50450



Step 9 – Tick all boxes and click ‘confirm’ to proceed.

Home / Payment Information


Step 1 Shopping Cart

Step 3 Payment Confirmation

TRUPOINTS BALANCE 0.00 PTS

I hereby authorise Bank Islam to deduct the required TruPoints and debit the cash amount from my Bank Islam Visa/Mastercard Credit Card-L.

I hereby authorise Bank Islam to deduct the required TruPoints from my Bank Islam Visa/MasterCard Credit Card-L.

Items	Quantity	Price
 LifeStraw GO bottle	1	PTS 31,150
Grand Total	Points to convert	PTS 31,150
	Amount to pay	RM 0

Customer Delivery Information

Cik Nur [Redacted]
6011 [Redacted]
[Redacted]
Jalan Perak

Wilayah Persekutuan, Kuala Lumpur, 50450

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Step 10 – To check order status go to ‘my orders’.

BANK ISLAM TRUREWARDS 0 ITEMS IN CART

PRODUCT CATEGORIES | [HOME](#) | [TRUHOTDEALS](#) | [PROMOTIONS](#) | [NEWS AND ANNOUNCEMENT](#) | [FAQ](#) | [CONTACT US](#) | [EN](#) |

[Home](#) / [My Account](#) / [My Orders](#)

My Account

- Account Summary ▶
- My Profile ▶
- Password ▶
- Shipping Address ▶
- My Orders** ▶
- My Wishlist ▶
- Logout ▶

My Orders

TRUPOINTS BALANCE 256,211.4400 PTS

Successful! Your order has been created.

REDEMPTION NO # **BIS11741**
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