

VISA PROMOTION

BANYAN GROUP: Fast-track to withBanyan Explorer status and receive a complimentary one-night stay with Bank Islam Visa Infinite Card-i (Debit/Credit)
(1/8/2026 – 31/7/2027)

Promotion Details

Promotion Title	Fast-track to withBanyan Explorer status and receive a complimentary one-night stay
Promotion Details	As a Bank Islam Visa Infinite Card-i Cardmember, your fast track to Explorer status within withBanyan, the recognition programme by Banyan Group, begins with two qualifying nights. Explorer membership is the start of something that grows with every stay, across a wider world of Banyan Group hotels and resorts. The first 1,000 eligible cardmembers to complete two qualifying nights will also receive a complimentary one-night stay at a participating Banyan Group hotel or resort. withBanyan Explorer member benefits for every qualified stay include: • Up to 10% off online rates • One complimentary drink per guest • 15% off retail purchase at Gallery during stay period • 15% off Spa during stay period • One room upgrade per year
Booking Period	1 August 2026 – 31 July 2027
Eligible Card	Bank Islam Visa Infinite Card-i (Debit/Credit)
Redemption Website	https://my.visa.com/benefits/fasttrack-to-withbanyan-explorer-statusand-receive-a-complimentary-onenight-stay/2166
Redemption Instruction	Online 1) Cardmember accesses the https://my.visa.com/benefits/fasttrack-to-withbanyan-explorer-statusand-receive-a-complimentary-onenight-stay/2166 and registers for an account. 2) Visa verifies the cardmember's eligibility. 3) If eligible, the cardmember will receive an email from withBanyan Team to complete registration and receive details on the digital complimentary one (1) night stay voucher. 4) Only first 1,000 cardmembers who have verified their email address and activated their withBanyan account will be issued the digital complimentary one (1) night stay voucher. 5) Cardmember to email directly to Reservations@banyantree.com for the booking of the one (1) night stay. Please note that booking will only be made in the Cardmember's name and email address. 6) Upon check in at the property, Banyan Group's property staff may request for additional identity verification and physical Bank Islam Visa Infinite card-i to validate the stay. 7) Once verified, staff will proceed to mark the voucher as "Redeemed" in the member's account. 8) Cardmember will be required to complete 2 qualified nights within 12 months from sign up date or membership period, whichever earlier.

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Redemption Instruction	Your complimentary one-night stay is valid at the following hotels and resorts:		
	Cassia Rama 9	Homm Marina Sokcho	Angsana Suzhou Shishan
	Angsana Teluk Bahang Penang	Angsana Laguna Phuket	Garra Yangcheng Lake
	Angsana Quan Lan	Cassia Phuket	Homm Changchun Beihu
	Angsana Ho Tram	Homm Suites Laguna	Angsana Chengdu Wenjiang
	Dhawa Ho Tram	Homm Souvannaphoum Luang Prabang	Homm Wenzhou Nanxijiang
	Angsana Lang Co	Dhawa Yura Kyoto	HOMM Sukhumvit 34 Bangkok
	Homm Saranam Baturiti, Bali	Banyan Tree Puebla	Homm Bliss Southbeach Patong
	Garra Bianti Yogyakarta	Angsana Corfu	Homm Chura Samui
	Homm Laguna Bintan	Garra Mu Cang Chai, Yen Bai	
	Cassia Bintan	Angsana Zhuhai Phoenix Bay	

Promotion Terms & Conditions**MERCHANT TERMS AND CONDITIONS**

- Offer is valid for all Bank Islam Visa Infinite Card-i (Debit/Credit)
- Offer is valid from 1 August 2026 till 31 July 2027.
- Fast Track applications will be processed within two working weeks of successful registration.
- The 1,000 complimentary room night is based on a first-come-first served basis, limited redemptions.
- This benefit is exclusively available to Bank Islam Visa Infinite card-i cardmembers in the Asia Pacific region and is strictly non-transferable.
- Each eligible Cardmember may redeem only one complimentary stay.
Any additional reservations made beyond the complimentary stay will be charged to the Cardmember's account at the Best Available Rate applicable on the check-in date.
- The Visa cardmember must be present at the time of redemption. Any applicable payments must be made using a Bank Islam Visa Infinite card-i issued in the Asia Pacific region.
- Stay must be completed by 31 December 2027. Extensions will not be granted. Voucher number must be quoted when making a reservation.
- Vouchers are not redeemable for cash, and cannot be sold, assigned, or transferred. They may not be combined with other promotions, discounts, offers, vouchers, or privileges unless explicitly stated otherwise. Any voucher that is sold or transferred will be rendered invalid.
- Visa and Banyan Group reserve the right to modify, substitute, or discontinue the offer at any time without prior notice.
- Additional terms and conditions set by Banyan Group will apply.
- Banyan Group reserves the right to decline voucher redemption if it is deemed that the voucher has been used in violation of these terms.
- In case of any dispute, the decision made by Visa and/or Banyan Group shall be final and binding, and no further correspondence will be considered.

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Promotion Terms & Conditions**MERCHANT TERMS AND CONDITIONS****Voucher-Specific Terms and Conditions**

- 1) Banyan Group reserves the right to update the list of participating properties at any time without prior notice.
- 2) The complimentary stay is valid for up to two (2) adults and includes applicable taxes and service charges. However, any incidentals incurred during stay and/or additional government-imposed taxes, such as city, tourism, or local levies, where applicable, must be paid directly by the eligible Cardmember to the participating property.
- 3) Advance reservations are required and must be made at least seven (7) working days prior to arrival date, subject to availability.
- 4) The complimentary night redemption applies only to specific room categories as designated by the participating property and is subject to availability at the time of booking. Certain room categories may be excluded, and blackout dates will apply.
- 5) Discounts and withBanyan member benefits cannot be combined with this complimentary stay.
- 6) The eligible Bank Islam Visa Infinite Card-i must be provided as a guarantee at the time of reservation and check-in to cover any incidental charges incurred during the stay.
- 7) All bookings cannot be amended and cancelled once confirmed.
- 8) In the event of a cancellation or no-show, the valid voucher will be deemed used and voided for future use. In the absence of a valid voucher, the Cardmember will be charged the Best Available Rate (BAR) corresponding to the check-in date.
- 9) Upon check-in, guests must present:
 - (a) the reservation confirmation (printed or digital),
 - (b) the voucher number,
 - (c) a valid identification document or passport matching the reservation, and
 - (d) the eligible Bank Islam Visa Infinite Card-i used for the booking.
- 10) Failure to provide matching documentation may result in the property charging the prevailing Best Available Rate for the stay.

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Promotion Terms & Conditions**GENERAL TERMS AND CONDITIONS**

- 1) Eligible Cardmembers are advised to read and understand these Terms and Conditions before participating in any of our campaigns and / or promotions.
- 2) To participate in our campaigns and / or promotions, Eligible Cardmembers must fall within the Eligibility Criteria and fulfill the Campaign Mechanics. Unless stated otherwise by the Bank, Eligible Cardmembers are not required to sign up or fill up any application form to participate in the said campaign and / or promotion.
- 3) The Bank accepts no responsibility for any tax responsibilities that may arise from the prizes or the use thereof. Any tax filing obligation or tax payment (if any) due to any tax authority as a result of receipt of the prizes remains the sole responsibility of the winners. It is the responsibility of the winners to seek an independent tax advice on the possible tax responsibilities to their financial situations.
- 4) The Bank and its affiliates and their respective directors, officers, employees and agents shall not be liable for any misinterpretation on facts, and / or inflicted injuries and / or loss of lives and / or valuables resulting from the prize won through this Campaign / Promotion and shall not be liable, whether direct or consequential, for any loss and damage or for any personal injury and / or whatsoever suffered or sustained by the Eligible Cardmembers / Prizes' Winners caused directly or indirectly, in whole or in part, in connection with this Campaign / Promotion or their participation in this Campaign / Promotion or the receipt or use of any of the prizes or may be suffered in the course of the prize giving travel and/or as a result of any act or omission on the part of the Bank whatsoever, except for any liability which cannot be excluded by law. The Bank shall not be responsible in any way whatsoever, in respect of any matters beyond the Bank's control with regard to this Campaign / Promotion or anything related thereto.
- 5) The Terms and Conditions herein contained are in addition to and without prejudice to the Product / Facility terms and conditions. In the event of any inconsistency between these terms and conditions, this Terms and Conditions shall prevail with regards to this Campaign / Promotion.
- 6) The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia and the customers agree to submit to the jurisdiction of the Courts of Malaysia.
- 7) For more information, please visit Bank Islam branches or call our Contact Centre & Customer Care at 03 26 900 900 or visit our website at <https://www.bankislam.com>

DISCLAIMER

- 1) Bank Islam shall not be responsible or liable for any claims, loss or damage whatsoever, resulting from or in connection with this promotion.
- 2) Bank Islam's prevailing terms and conditions governing the use of Bank Islam Visa Infinite Card-i (Debit/Credit) shall continue to apply in addition to the terms and conditions of this promotion.
- 3) Cardmembers are advised to observe the Shariah principles while enjoying this promotion.
- 4) This is a promotion by VISA. There is no Bahasa Malaysia version available for these Terms and Conditions.
- 5) Cardmembers are advised to visit <https://www.visa.com> and <https://my.visa.com/benefits/fasttrack-to-withbanyan-explorer-statusand-receive-a-complimentary-onenight-stay/2166> for further information on the promotions. The use of merchant/third party websites and applications is subject to the merchant's / third party's privacy policy and terms of use.