

JOINT PROMOTION BANK ISLAM WITH ENTOPIA PENANG (20 JULY 2026 – 31 DECEMBER 2026)

Promotion Terms & Conditions

Promotion : Get RM10 off with minimum spend of RM75 with Bank Islam Card-i in a single receipt for WALK-IN purchase of Entopia day ticket at ticketing counter.

Promotion Period: 20 July 2026 – 31 December 2026

ENTOPIA TERMS AND CONDITIONS

- 1) Payment must be made with Bank Islam Card-i (Credit/Debit).
- 2) This promotion is available to all Bank Islam Card-i (Credit/Debit) cardmember from 20 July 2026 until 31 December 2026 ('Promotion Period'), except for special events, designated time slots, or programmes requiring a separate admission charge as announced by Entopia managed by Butterfly House (Pg) Sdn Bhd from time to time.
- 3) This Promotion is applicable for walk-in purchase of Entopia day admission tickets on all categories : Adult/Child/Senior citizen within a single transactions per day.
- 4) This Promotion is NOT applicable for Entopia By Night experience.
- 5) Cardmembers are required to inform the ticketing personnel of their intention to pay with Bank Islam Card-i (Credit/Debit) in order to enjoy the discount. Please note that discounts cannot be applied if visitors fail to notify in advance, especially for payments made Google Pay, where the card used cannot be verified prior to payment.
- 6) This Promotion is NOT available online and at our self-service ticket kiosks.
- 7) Ticket(s) is/are intended for single redemption for admission to the park and re-entry is not allowed.
- 8) Ticket(s) purchased with this Promotion is only valid for admission on the ticket purchase date.
- 9) Ticket(s) is/are non-exchangeable, non-transferable and non-refundable either in whole or in part, for cash or for any other items.
- 10) Tickets are rain or shine. No refund will be given due to inclement weather.
- 11) All transactions are final. Tickets are NOT for resale and NOT exchangeable for cash.
- 12) This Promotion cannot be used with other on-going Promotions, family packages, school concession, group purchases, events or functions.
- 13) Ticket holders to scan the QR code(s) printed on their ticket(s) at the Entopia admission turnstile to enter.
- 14) Ticket holders must present their valid MyKad or other relevant documents upon entry to the park at the admission turnstile.
- 15) Proof of age will be required when redeeming entries for children and senior citizens.
- 16) Butterfly House (Pg) Sdn Bhd reserves the right to reject entries if visitors are not able to present their valid MyKad or other relevant documents; or attempt to enter the park using wrong tickets. Visitors will be requested to purchase the correct tickets or to top up the price differences, should they wish to enter the park and no refund will be allowed.

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- 17) Butterfly House (Pg) Sdn Bhd reserves the right to amend or supplement these Terms and Conditions at any time without any prior notice.
- 18) Butterfly House (Pg) Sdn Bhd may, without prior notice and without refund or compensation, change in operating hours, due to inclement weather, special events, safety or security concerns;
- 19) In the event of disputes regarding these Terms and Conditions, the decision of Butterfly House (Pg) Sdn Bhd shall be final.
- 20) For more information, please contact Butterfly House (Pg) Sdn Bhd:
 - **Info line: +604-888 8111**
 - **WhatsApp : 013-4252830**
 - **Website : visit www.entopia.com**

GENERAL TERMS AND CONDITIONS

- 1) Eligible Cardmembers are advised to read and understand these Terms and Conditions before participating in any of our campaigns and / or promotions.
- 2) The Terms and Conditions herein contained are in addition to and without prejudice to the Product / Facility terms and conditions. In the event of any inconsistency between these terms and conditions, these Terms and Conditions shall prevail with regards to this Campaign / Promotion.
- 3) The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia and the customers agree to submit to the jurisdiction of the Courts of Malaysia.
- 4) For more information, please visit Bank Islam branches or call our Contact Centre & Customer Care at 03 26 900 900 or visit our website at <https://www.bankislam.com>

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DISCLAIMER

- 1) Bank Islam shall not be responsible or liable for any claims, loss or damage whatsoever, resulting from or in connection with this promotion.
- 2) Bank Islam's prevailing terms and conditions governing the use of Bank Islam Card-i shall continue to apply in addition to the terms and conditions of this promotion.
- 3) Cardmembers are advised to observe the Shariah principles while enjoying this promotion.
- 4) Promotion is subject to the terms and conditions of respective merchant.
- 5) Payment must be made by using the Bank Islam Card-i (Credit Card-i and Debit Card-i).
- 6) In the event of any dispute relating to any promotion, the decision of the merchant is final.
- 7) This is a promotion by Entopia Penang. There is no Bahasa Malaysia version available for these Terms and Conditions.
- 8) Cardmembers are advised to visit <https://www.bankislam.com/promotions/> or visit Entopia website at www.entopia.com for further information on the promotions.