

Promotion Terms & Conditions

GENERAL TERMS AND CONDITIONS

- 1) Eligible Customers / Customers are advised to read and understand these Terms and Conditions before participating in any of our campaigns and / or promotions.
- 2) To participate in our campaigns and / or promotions, Eligible Customers / Customers must fall within the Eligibility Criteria and fulfill the Campaign Mechanics. Unless stated otherwise by the Bank, Eligible Customers / Customers are not required to sign up or fill up any application form to participate in the said campaign and / or promotion.
- 3) The Bank accepts no responsibility for any tax responsibilities that may arise from the prizes or the use thereof. Any tax filing obligation or tax payment (if any) due to any tax authority as a result of receipt of the prizes remains the sole responsibility of the winners. It is the responsibility of the winners to seek an independent tax advice on the possible tax responsibilities to their financial situations.
- 4) The Bank and its affiliates and their respective directors, officers, employees and agents shall not be liable for any misinterpretation on facts, and / or inflicted injuries and / or loss of lives and / or valuables resulting from the prize won through this Campaign / Promotion and shall not be liable, whether direct or consequential, for any loss and damage or for any personal injury and / or whatsoever suffered or sustained by the Eligible Customers / Prizes' Winners caused directly or indirectly, in whole or in part, in connection with this Campaign / Promotion or their participation in this Campaign / Promotion or the receipt or use of any of the prizes or may be suffered in the course of the prize giving travel and/or as a result of any act or omission on the part of the Bank whatsoever, except for any liability which cannot be excluded by law. The Bank shall not be responsible in any way whatsoever, in respect of any matters beyond the Bank's control with regard to this Campaign / Promotion or anything related thereto.
- 5) The Terms and Conditions herein contained are in addition to and without prejudice to the Product / Facility terms and conditions. In the event of any inconsistency between these terms and conditions, this Terms and Conditions shall prevail with regards to this Campaign / Promotion.
- 6) The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia and the customers agree to submit to the jurisdiction of the Courts of Malaysia.
- 7) For more information, please visit Bank Islam branches or call our Contact Centre & Customer Care at 03 26 900 900 or visit our website at <https://www.bankislam.com> .

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MERCHANT TERMS AND CONDITIONS

1. The “Wash, Tap & Win with Visa” (“Contest”) is held in joint promotion with Cleanpro Express SDN. BHD. (“Cleanpro”) and Visa International (Asia Pacific) LLC Malaysia Representative Office (“Visa”) (collectively, the “Organisers”). The Contest is open to all new and existing principal and supplementary cardholder(s) of Visa Credit, Debit card issued in Malaysia by any authorized financial institution (“Visa Card”)(each a “Participant” and collectively “Participants”).
2. The following categories of persons are NOT eligible to participate in the Contest: (a) Permanent and/or contract employees of the Organisers and/or their Affiliates and/or their Related Companies (“Affiliates” and “Related Companies” shall refer to the Organisers’ subsidiaries, holding companies and subsidiaries of such holding companies) and their Immediate Family Members (“Immediate Family Members” shall refer to spouses parents, siblings or children); and (b) third party service providers of the Organisers (including without imitation to their advertising agencies, suppliers etc.), their permanent and/or contract employees, and their immediate Family Members.
3. The Contest period shall commence from 15 July 2021 to 30 September 2021, both dates of which are inclusive in the contest period (“Contest Period”).
4. The Prizes for the Contest are listed as follows:

	Prizes
First Prize	1 x Proton Persona 1.6L Executive CVT
2nd Prize	1 x ZERO uSense Massage Chair
3rd Prize	1 x Samsung 65” 4K UHD Smart TV
Monthly Prizes	<u>15 July 2021 – 4 August 2021</u> 5 x Samsung Vacuum Robot (VR05R5050WK/ME) 2 x Elba Oven (EEO-G6029) 2 x Tefal Air Fryer (EY401)
	<u>5 August 2021 – 25 August 2021</u> 5 x Electrolux Air Purifier (RT32K5553DX/ME) 2 x Elba Oven (EEO-G6029) 2 x Tefal Air Fryer (EY401)
	<u>26 August 2021 – 30 September 2021</u> 5 x Samsung Fridge (RT32K5552DX/ME) 2 x Elba Oven (EEO-G6029) 2 x Tefal Air Fryer (EY401)
Consolation Prizes	250 x Cleanpro Pay Credit of RM20

5. To participate in winning First Prize, 2nd Prize, 3rd Prize & Monthly Prizes, the Participant is required to spend any amount in a single receipt at any participating Cleanpro Express, iBu Sayang and Aladin Dobi laundry service outlet during the Contest Period with any Visa card via Contactless payment i.e. Visa card is being tap ped and not inserted) at the card reader screen. Any transaction made with a Visa card, BUT inserted or dipped to a card reader/terminal for payment shall be excluded from the eligibility.

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6. To participate in winning Consolation Prizes, the Participant is required to spend any amount in a single receipt at designated outlets, in which the exact date, time and locations will be announced and published at Cleanpro and/or its affiliate's social media page at least 7 days prior to the exact date ("Event"). Transaction during the Event must be made via Contactless payment with any Visa card. Schedule of the Event are listed as follows:

Date	Participating Outlets
Between 15 July 2021 – 4 August 2021	Cleanpro Express outlets
Between 5 August 2021 – 25 August 2021	iBu Sayang outlets
Between 26 August 2021 – 30 September 2021	Aladin Dobi outlets

7. Each successful contactless payment transaction with Visa card at point of sales is entitled to one (1) automatic entry.
8. Any transaction that is reversed or cancelled shall be excluded from eligibility in the Contest.
9. There is no limitation as to the number of entries made during the Contest Period.
10. Based on all entries received, the Organisers will select the required number of shortlisted participants ("Shortlisted Participant(s)").
11. The list of Shortlisted Participant(s) of the Contest will be announced by January 2022 or on any other date as the Organisers may announce at its absolute discretion. The Shortlisted Participant(s) will be notified via telephone or such other communication method as deemed fit by the Organisers. Such contact details will be based on the Shortlisted Participant(s)' contact details as registered with the financial institution which issued the Visa card used to perform the transaction for the Contest entry. In the event the Shortlisted Participant(s) is unreachable via telephone or any other communication method for whatsoever reason, the Organisers shall reserve the right to select other Shortlisted Participant(s).
12. Upon successful contact, Shortlisted Participant(s) will be asked at least one (1) skills testing question and only upon answering such question(s) correctly will the Shortlisted Participant(s) be entitled to win a Prize.
13. The list of winners will be announced through the Organisers' websites and/or by any other means of notification that the Organisers may deem appropriate.
14. All winners are required to attend a Prize Presentation Ceremony to collect their Prize within a period to be determined by the Organisers upon the announcement of the winner list. Should winners fail to attend the Prize Presentation Ceremony, the Organisers reserves the right to forfeit the Prizes of such winners without further notice and award the Prize to other Shortlisted Participant(s).
15. Winners are required to bring along their identification card or passport and Visa card to the Prize Presentation Ceremony for verification purposes. Failure to do so may result in alternative Shortlisted Participant(s) being chosen.
16. All transportation, accommodation, personal costs and/or any other costs, fees and/or related expenses that are incurred to participate in the Contest including all costs, fees and/or related expenses incurred to redeem the Prizes shall be the sole responsibility of the winners.

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17. The Organisers have the sole and absolute discretion in determining the Participant's eligibility to participate in the Contest and/or entitlement to receive any prize. The Organisers reserve the right to disqualify at any time, whether during or after the Contest Period, any Participant that has failed to comply with the terms and conditions of the Contest or is suspected or found of tempering with any aspect of the Contest. In the event of a disqualification after the Prizes have been awarded, the Organisers reserve the right to demand for the return of the Prizes or payment of their equivalent value from the disqualified Participant.
18. The title in the Prizes and any risk of loss or damage to the Prizes shall pass to the winners upon delivery of the Prizes to the winners. The Organisers and/or their sponsors shall not be liable for or obliged to replace any defective, lost, damaged or stolen Prizes where such defect, loss and/or damage in respect of the Prizes is not due to the fault and/or negligence of the Organisers and/or their sponsors.
19. All Prizes are awarded by the Organisers and/or their sponsors on an "as is" basis and are accepted by the winners without warranty or guarantee of any kind, whether express or implied. The Organisers and/or their sponsors shall not be liable for any damages, losses, claims, costs or proceedings incurred or suffered by any person(s) as a result of their participation in the Contest and/or acceptance of the Prizes.
20. Winners must abide by the Terms and Conditions of the Organisers' sponsors and/or other third parties in arranging and/or providing for all the Prizes including any Terms and Conditions attached to all the Prizes, if any.
21. The winners are responsible for any and all applicable taxes as a result of the Prizes being awarded or received.
22. The Organisers reserve the right, at their absolute discretion, to substitute any of the Prizes with any other prize of similar value without any prior notice to the winners.
23. The Prizes are non transferable, non assignable, non returnable and not exchangeable for cash, credit, voucher and any other item in part or in full value.
24. The decision of the Organisers in all matters relating to this Contest shall be final and binding. No further correspondences, queries or appeals in respect of any decision of the Organisers shall be entertained.
25. The Organisers reserve the right to postpone, reschedule, cancel, shorten or suspend the Contest Period and/or terminate the Contest at any time without prior notice or reason. All submissions received after the Contest Period will be null and void without further notice or reason.
26. The Organisers reserve the right to vary modify, add, delete and/or amend any of the Terms and Conditions herein at any time at their absolute discretion without any prior notice. Any new or amended Terms and Conditions shall supersede the existing Terms and Conditions with immediate effect. The Participants shall not be entitled to claim any compensation from the Organisers for any and all losses and/or damages suffered or incurred as a direct or indirect result of any of the foregoing acts by the Organisers.
27. By participating in this Contest, Participants agree to be strictly bound by the Terms and Conditions of the Contest, the decisions of Organisers and all Terms and Conditions imposed by any sponsors in relation to the Prizes.
28. The invalidity, illegality or unenforceability of any term here in shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of this Contest which will remain in full force and effect.

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29. The Terms and Conditions of this Contest shall be governed by and construed in accordance with the laws of Malaysia.
30. The Organisers shall be the final authority to decide on the interpretation of the Terms and Conditions herein and as to any other matters relating to the Contest.

Disclaimer

1. By participating in the Contest, all Participants agree and acknowledge that all intellectual property rights thereto shall belong to the Organisers and /or their sponsor(s) respectively and/or their respective affiliated and related companies, as the case may be.
2. By participating in the Contest, all Participants agree and consent to the collection, use, processing, transfer across borders and/or disclosure of their personal data by the Organisers, their sponsor(s), agencies and/or their respective affiliated and related companies for the purposes of any advertising, promotion, event or publicity in any form or media in any manner and any time that the Organisers deem fit ("Publication") for and in relation to the Contest without any prior notice to the Participants. This includes, without limitation, the Participants' names, photographs, images or likeness. The Participants shall not be entitled to claim any ownership and/or other forms of compensation for such Publication.
3. The Organisers their sponsor(s) and/or agencies (including their respective affiliated and related companies) shall not be held responsible and/or answerable to any direct, indirect, incidental, consequential or punitive damages, losses or whatsoever liabilities that arise from any Publication including but not limited to the posting of the same on the Organisers' and /or their sponsors' websites and/or social media pages, including without limitation to Facebook.

PRIVACY NOTICE PURSUANT TO PERSONAL DATA PROTECTION ACT 2010

By participating in the Contest, and in compliance with the laws of Malaysia, the Participants hereby consent and authorise the Organisers to collect, use, process, transfer across borders and/or disclose their personal data to any third party for the purposes of running the "Tap & Win with Visa in Cleanpro Express" Contest. Any withdrawal of the Participants' consent given shall be made in writing and received by Cleanpro Express Sdn. Bhd. at www.cleanproexpress.com [No. 24, Jalan Puchong Permai 2, Taman Puchong Permai, 47150 Puchong, Selangor D.E. Malaysia info@cleanproexpress.com] before the expiry of the Contest Period and in such event, the Participants shall be deemed to have withdrawn from this Contest.

VISA PROMOTION - CLEANPRO EXPRESS
WASH, TAP & WIN WITH VISA
(15/7/2021 – 30/9/2021)

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DISCLAIMER

- 1) Bank Islam shall not be responsible or liable for any claims, loss or damage whatsoever, resulting from or in connection with this promotion.
- 2) Bank Islam's prevailing terms and conditions governing the use of Bank Islam Visa Card-i shall continue to apply in addition to the Terms and Conditions of this promotion.
- 3) Cardholders are advised to observe the Shariah principles while enjoying this promotion.
- 4) This is a promotion by VISA. There is no Bahasa Malaysia version available for these Terms and Conditions.
- 5) Cardholders are advised to visit www.cleanproexpress.com for further information on the promotions.