



Bank Islam Malaysia Berhad • 198301002944 (98127-X)

## User Guide for DuitNow QR

GLOSSARY		
1	Dynamic QR	QR Code that is generated after the merchant or recipient keys-in the amount of the payment or credit transfer.
2	P2P QR	Person-to-Person (P2P) QR is a fund transfer from an individual's bank account to another individual's bank account via Quick Response (QR) Code.
3	QR Code	A two-dimensional barcode that can be read using the camera of a smartphone or mobile device that is equipped with QR reader.
4	Static QR	QR Code displayed which requires you to key-in the amount of the payment or credit transfer.

No	Question	Answer
1	How do I register for DuitNow QR for the first time via Bank Islam Mobile Banking?	<p>Before you can use DuitNow QR you need to perform a one-time registration. There are two (2) options:</p> <p><b>Option 1: At the login page</b></p> <ol style="list-style-type: none"> <li>Tap on DuitNow QR icon.</li> <li>Enter password and tap Proceed button.</li> <li>Select Continue button.</li> <li>Select Funding Account from the dropdown list, Enter PurchaseDaily Limit, Enter Cumulative Limit, Accept T&amp;C, and tap Let's Register button.</li> <li>Verify details and tap Confirm button.</li> <li>Enter the unique 6-digit i-Access Code that is generated and sent to your registered mobile number via SMS.</li> <li>Click ✓ button.</li> </ol> <p><b>Option 2: After logging in.</b></p> <p><b>Approach (i)</b></p> <ol style="list-style-type: none"> <li>Tap on DuitNow QR icon.</li> <li>Tap the Continue button.</li> <li>Select Funding Account from the dropdown list, Enter PurchaseDaily Limit, Enter Cumulative Limit, Accept T&amp;C, and tap Let's Register button.</li> <li>Verify details and tap Confirm button.</li> <li>Enter the unique 6-digit i-Access Code that is generated to your registered mobile number via SMS.</li> <li>Click ✓ button.</li> </ol>



Bank Islam Malaysia Berhad • 198301002944 (98127-X)

No	Question	Answer
		<p><b>Approach (ii)</b></p> <ul style="list-style-type: none"> <li>a) Tap on Menu.</li> <li>b) Tap Settings.</li> <li>c) Tap DuitNow QR.</li> <li>d) Tap the Continue button.</li> <li>e) Select Funding Account from the dropdown list, Enter PurchaseDaily Limit, Enter Cumulative Limit, Accept T&amp;C, and tap Let's Register button.</li> <li>f) Verify details and tap Confirm button.</li> <li>g) Enter the unique 6-digit i-Access Code that is generated to your registered mobile number via SMS.</li> <li>h) Click ✓ button.</li> </ul>
2	How can I change the transaction limit?	<p>To change the transaction limit for QR Purchase, kindly refer to the steps below:</p> <ul style="list-style-type: none"> <li>a) Launch the Mobile Banking App, enter Password and tap Login button.</li> <li>b) Tap Menu.</li> <li>c) Select Settings.</li> <li>d) Select DuitNow QR.</li> <li>e) Change Amount (limit) and tap Save button.</li> <li>f) Verify details and tap the Approve button.</li> <li>g) Successfully updated the QR Settings and tap OK.</li> </ul> <p>To change the transaction limit for P2P QR, kindly refer to the steps below:</p> <ul style="list-style-type: none"> <li>a) Launch the Mobile Banking App, enter Password and tap Login button.</li> <li>b) Tap Menu.</li> <li>c) Select Settings.</li> <li>d) Select Limit Maintenance.</li> <li>e) Change Amount (limit) and tap Update button.</li> <li>f) Verify details and tap the Approve button.</li> <li>g) Successfully status appear and limit change accordingly.</li> </ul>
3	How do I make payment with DuitNow QR?	Once you have registered for DuitNow QR, you can make payment to other person or merchants. Kindly refer to the steps below:



Bank Islam Malaysia Berhad • 198301002944 (98127-X)

No	Question	Answer
		<p><b><u>Pre-Login page</u></b></p> <p><b>Steps for Static QR Code.</b></p> <ul style="list-style-type: none"> <li>a) Launch the Mobile Banking App.</li> <li>b) Tap on DuitNow QR icon.</li> <li>c) Scan the QR code.</li> <li>d) Enter Amount and tap Continue button.</li> <li>e) Tap the Pay Now button.</li> <li>f) Verify details and tap the Approve button.</li> <li>g) Verify Payment status.</li> </ul> <p><b>Steps for Dynamic QR Code</b></p> <ul style="list-style-type: none"> <li>a) Launch the Mobile Banking App</li> <li>b) Tap on DuitNow QR icon.</li> <li>c) Scan the QR code.</li> <li>d) Verify details and tap Pay Now button.</li> <li>e) Verify and tap the Approve button.</li> <li>f) Verify Payment status.</li> </ul> <p><b>Steps for payment Above Transaction Limit (RM250) at Pre-Login</b></p> <ul style="list-style-type: none"> <li>a) Launch the Mobile Banking App.</li> <li>b) Tap on DuitNow QR icon.</li> <li>c) Scan the QR code.</li> <li>d) Enter Amount (above transaction limit RM250) and tap Continue button.</li> <li>e) Enter Password and tap Proceed button.</li> <li>f) Verify details and tap Pay Now button.</li> <li>g) Verify and tap the Approve button.</li> <li>h) Verify Payment status.</li> </ul> <p><b><u>Post-Login QR Payment</u></b></p> <p><b>Steps for Static QR Code</b></p> <ul style="list-style-type: none"> <li>a) Launch the Mobile Banking App, enter password and tap Login button.</li> <li>b) Tap on DuitNow QR icon.</li> <li>c) Scan the QR code.</li> </ul>



Bank Islam Malaysia Berhad • 198301002944 (98127-X)

No	Question	Answer
		<p>d) Enter Amount and tap Continue button.</p> <p>e) Verify details and tap Pay Now button.</p> <p>f) Verify and tap the Approve button.</p> <p>g) Verify Payment status.</p> <p><b>Steps for Dynamic QR Code</b></p> <p>a) Launch the Mobile Banking App, enter Password and tap Loginbutton.</p> <p>b) Tap on DuitNow QR icon.</p> <p>c) Scan the QR code.</p> <p>d) Verify details and tap Pay Now button.</p> <p>e) Verify and tap the Approve button.</p> <p>f) Verify Payment status.</p>
4	How do I select my preferred DuitNow QR source account?	<p>Below are the steps to select your preferred source account:</p> <p>a) Login to your Bank Islam Mobile Banking App.</p> <p>b) Tab the Menu and select Setting.</p> <p>c) Select DuitNow QR setting.</p> <p>d) Select Preferred Funding Account at drop down list.</p> <p>e) Select Account Number for debiting.</p> <p>f) Tap Save button</p>
5	How do I receive money by using DuitNow QR?	<p>You can generate a QR Code and let the person who wishes to transfer money to you to scan it. Kindly refer to the steps below:</p> <p><b><u>Pre-Login Share QR Code</u></b></p> <p><b>Steps for Static QR Code</b></p> <p>a) Launch the Mobile Banking App and tap on DuitNow QR icon.</p> <p>b) Tap the Scan Me button.</p> <p>c) Tap Share DuitNow QR button.</p> <p><b>Steps for Dynamic QR Code</b></p> <p>a) Launch the Mobile Banking App and tap DuitNow QR icon.</p> <p>b) Tap Scan Me button.</p> <p>c) Tap Enter Amount button.</p> <p>d) Enter Amount and tap ✓ button.</p> <p>e) QR Code is ready to scan.</p>



Bank Islam Malaysia Berhad • 198301002944 (98127-X)

No	Question	Answer
		<p><b><u>Post-Login Share QR Code</u></b>  <b>Steps for Static QR Code</b></p> <ul style="list-style-type: none"> <li>a) Launch the Mobile Banking App, enter Password and tap Loginbutton.</li> <li>b) Tap on DuitNow QR icon.</li> <li>c) Tap Scan Me button.</li> <li>d) Tap Share DuitNow QR button.</li> </ul> <p><b>Steps for Dynamic QR Code</b></p> <ul style="list-style-type: none"> <li>a) Launch the Mobile Banking App, enter Password and tap Loginbutton.</li> <li>b) Tap on DuitNow QR icon.</li> <li>c) Tap Scan Me button.</li> <li>d) Tap Enter Amount button.</li> <li>e) Enter amount and tap ✓ button.</li> <li>f) QR Code is ready to scan.</li> </ul>
6	Can I de-register DuitNow QR?	<p>Yes, you may do so. Kindly refer to the steps below:</p> <ul style="list-style-type: none"> <li>a) Launch the Mobile Banking App, enter Password and tap Login button.</li> <li>b) Tap Menu.</li> <li>c) Tap Settings.</li> <li>d) Tap DuitNow QR.</li> <li>e) Disable De-Register button (swipe toggle left).</li> <li>f) Confirmation Pop up appears and tap OK.</li> <li>g) Verify and tap the Approve button.</li> <li>h) Confirmation status Pop up appears and tap OK.</li> </ul>