

# IMPORTANT NOTICE

## Android Users for GO by Bank Islam

Dear Valued Customers,

We are committed to ensuring the highest level of safety and security for our GO by Bank Islam users. Our mobile banking app comes equipped with multi-factor safety feature. Consequently, GO by Bank Islam users on Android platform are advised to use **Android version 9.0 and above**.

### How to check what version of Android your phone is running?

1. Open your phone's **Settings app**.
2. Tap **"System"**
3. Tap **"About phone"** and then **"Android version"**
4. Tap **"Android version" > "Android security update," > "Build number"**

### How do I update my Android version?

1. Open **"Settings"**
2. Select **"System"** or **"Software Update"**
3. Tap **"Check for Updates"**
4. If an update is available, an **"Update"** button will appear and tap it.

Thank you.

**The Management**  
**Bank Islam Malaysia Berhad**



Assuring Trust. Delivering Value.