

Pelanggan yang dihormati,

Memberi khidmat terbaik kepada anda adalah keutamaan kami. Kami telah meluaskan jangkauan saluran komunikasi untuk anda hubungi bagi memastikan semua pertanyaan anda diuruskan dengan baik. Di bawah adalah saluran-saluran komunikasi untuk anda hubungi.

Saluran	Hubungi Kami	Waktu Operasi																																																																	
Perkhidmatan Pelanggan eBanker Pro	Melalui Telefon : +603 2782 1314/1315 Melalui Emel : admin.ebankerPro@bankislam.com.my	Isnin hingga Jumaat 9:00 pagi – 6:00 petang																																																																	
Perkhidmatan Pelanggan Bank Islam (Untuk pertanyaan am sahaja)	Melalui Telefon : +603-26 900 900 Melalui Emel : contactcenter@bankislam.com.my	24 jam Setiap Hari																																																																	
Pengurus Solusi	<table border="1"> <thead> <tr> <th>NEGERI</th> <th>NAMA PENGURUS SOLUSI</th> <th>NOMBOR TELEFON</th> </tr> </thead> <tbody> <tr> <td rowspan="2">KUALA LUMPUR</td> <td>YUSRE DAOT</td> <td>012-2519954</td> </tr> <tr> <td>MOHD ZUL'IZZI YAACOB</td> <td>017-3665490</td> </tr> <tr> <td>SELANGOR 1</td> <td>FAZRIN LATIFFAH LATIFF</td> <td>019-5582403</td> </tr> <tr> <td>SELANGOR 2</td> <td>MOHAMMAD ZAKARIA SENUN</td> <td>012-2872930</td> </tr> <tr> <td rowspan="2">SELANGOR 3</td> <td>ZAINUL HISYAM MAT DARUS</td> <td>019-2338352</td> </tr> <tr> <td>MUHAMMED ASYRAF IMADUDDIN AZHAN</td> <td>017-2442030</td> </tr> <tr> <td rowspan="2">PULAU PINANG</td> <td>ABDUL MUTALIB ABDUL RAHMAN</td> <td>019-4562299</td> </tr> <tr> <td>NAZLI CHIK</td> <td>019-4102004</td> </tr> <tr> <td rowspan="2">*KEDAH</td> <td>AHMAD YASIR ABDUL RAZAK</td> <td>013-5338339</td> </tr> <tr> <td>ROSMALIANA RAMLI</td> <td>017-9792913</td> </tr> <tr> <td rowspan="2">PERAK</td> <td>EDLY FAIRUZ OSMAN</td> <td>013-5818282</td> </tr> <tr> <td>AZRUL DIN AMINALLAH</td> <td>012-9378337</td> </tr> <tr> <td>*TERENGGANU</td> <td>MIMI SYAHIRA YAK LI</td> <td>017-9172890</td> </tr> <tr> <td rowspan="2">*KELANTAN</td> <td>WAN ADNAN WAN ABDUL MAJID</td> <td>011-26011331</td> </tr> <tr> <td>AHMAD RUSHDAN MD SALLEH</td> <td>019-9852930</td> </tr> <tr> <td rowspan="2">PAHANG</td> <td>SAFAWANI ELSA ABDULLAH</td> <td>013-9119271</td> </tr> <tr> <td>NOR AZIAN CHE FAZIL</td> <td>019-9001617</td> </tr> <tr> <td rowspan="2">JOHOR</td> <td>MD MUNAUWIR MOHD NAZAR</td> <td>012-7557345</td> </tr> <tr> <td>WAN JAMALIS MOHD YUSOF</td> <td>012-6348149</td> </tr> <tr> <td rowspan="2">N.SEMBILAN/ MELAKA</td> <td>SALAMAT AMAN</td> <td>019-3978488</td> </tr> <tr> <td>ZULHATTA SAMAH</td> <td>019-3802027</td> </tr> <tr> <td rowspan="2">SARAWAK</td> <td>AWANG SUFFIAN AWANG MORSHIDI</td> <td>014-9994090</td> </tr> <tr> <td>NORFAZIHANA ZAIDAN</td> <td>011-10029035</td> </tr> <tr> <td>SABAH</td> <td>RALIAH ADENI</td> <td>017-8324150</td> </tr> </tbody> </table>	NEGERI	NAMA PENGURUS SOLUSI	NOMBOR TELEFON	KUALA LUMPUR	YUSRE DAOT	012-2519954	MOHD ZUL'IZZI YAACOB	017-3665490	SELANGOR 1	FAZRIN LATIFFAH LATIFF	019-5582403	SELANGOR 2	MOHAMMAD ZAKARIA SENUN	012-2872930	SELANGOR 3	ZAINUL HISYAM MAT DARUS	019-2338352	MUHAMMED ASYRAF IMADUDDIN AZHAN	017-2442030	PULAU PINANG	ABDUL MUTALIB ABDUL RAHMAN	019-4562299	NAZLI CHIK	019-4102004	*KEDAH	AHMAD YASIR ABDUL RAZAK	013-5338339	ROSMALIANA RAMLI	017-9792913	PERAK	EDLY FAIRUZ OSMAN	013-5818282	AZRUL DIN AMINALLAH	012-9378337	*TERENGGANU	MIMI SYAHIRA YAK LI	017-9172890	*KELANTAN	WAN ADNAN WAN ABDUL MAJID	011-26011331	AHMAD RUSHDAN MD SALLEH	019-9852930	PAHANG	SAFAWANI ELSA ABDULLAH	013-9119271	NOR AZIAN CHE FAZIL	019-9001617	JOHOR	MD MUNAUWIR MOHD NAZAR	012-7557345	WAN JAMALIS MOHD YUSOF	012-6348149	N.SEMBILAN/ MELAKA	SALAMAT AMAN	019-3978488	ZULHATTA SAMAH	019-3802027	SARAWAK	AWANG SUFFIAN AWANG MORSHIDI	014-9994090	NORFAZIHANA ZAIDAN	011-10029035	SABAH	RALIAH ADENI	017-8324150	<p>Isnin hingga Jumaat 8:30 pagi – 8:00 malam</p> <p>*Kedah, Kelantan, Terengganu Ahad hingga Khamis 8:30 pagi – 8:00 malam</p>
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Terima kasih.

Dear Valued Customers,

Your satisfaction is our priority. We have expanded the reach of our contact channels to ensure your inquiries are well addressed. Below are the respective contact channels for your ease of communicating.

Contact Channels	Contact	Operating Hours																																																																	
eBanker Pro Customer Helpdesk	Via phone : +603 2782 1314/1315 Via email : admin.ebankerPro@bankislam.com.my	Monday to Friday 9:00 am – 6:00 pm																																																																	
Bank Islam Contact Centre (For General Enquiries only)	Via phone : +603-26 900 900 Via email : contactcenter@bankislam.com.my	Daily 24 hours																																																																	
Solution Manager	<table border="1"> <thead> <tr> <th>STATE</th> <th>SOLUTION MANAGER'S NAME</th> <th>CONTACT NUMBER</th> </tr> </thead> <tbody> <tr> <td rowspan="2">KUALA LUMPUR</td> <td>YUSRE DAOT</td> <td>012-2519954</td> </tr> <tr> <td>MOHD ZUL'IZZI YAACOB</td> <td>017-3665490</td> </tr> <tr> <td>SELANGOR 1</td> <td>FAZRIN LATIFFAH LATIFF</td> <td>019-5582403</td> </tr> <tr> <td>SELANGOR 2</td> <td>MOHAMMAD ZAKARIA SENUN</td> <td>012-2872930</td> </tr> <tr> <td rowspan="2">SELANGOR 3</td> <td>ZAINUL HISYAM MAT DARUS</td> <td>019-2338352</td> </tr> <tr> <td>MUHAMMED ASYRAF IMADUDDIN AZHAN</td> <td>017-2442030</td> </tr> <tr> <td rowspan="2">PULAU PINANG</td> <td>ABDUL MUTALIB ABDUL RAHMAN</td> <td>019-4562299</td> </tr> <tr> <td>NAZLI CHIK</td> <td>019-4102004</td> </tr> <tr> <td rowspan="2">*KEDAH</td> <td>AHMAD YASIR ABDUL RAZAK</td> <td>013-5338339</td> </tr> <tr> <td>ROSMALIANA RAMLI</td> <td>017-9792913</td> </tr> <tr> <td rowspan="2">PERAK</td> <td>EDLY FAIRUZ OSMAN</td> <td>013-5818282</td> </tr> <tr> <td>AZRUL DIN AMINALLAH</td> <td>012-9378337</td> </tr> <tr> <td>*TERENGGANU</td> <td>MIMI SYAHIRA YAK LI</td> <td>017-9172890</td> </tr> <tr> <td rowspan="2">*KELANTAN</td> <td>WAN ADNAN WAN ABDUL MAJID</td> <td>011-26011331</td> </tr> <tr> <td>AHMAD RUSHDAN MD SALLEH</td> <td>019-9852930</td> </tr> <tr> <td rowspan="2">PAHANG</td> <td>SAFAWANI ELSA ABDULLAH</td> <td>013-9119271</td> </tr> <tr> <td>NOR AZIAN CHE FAZIL</td> <td>019-9001617</td> </tr> <tr> <td rowspan="2">JOHOR</td> <td>MD MUNAUWIR MOHD NAZAR</td> <td>012-7557345</td> </tr> <tr> <td>WAN JAMALIS MOHD YUSOF</td> <td>012-6348149</td> </tr> <tr> <td rowspan="2">N.SEMBILAN/ MELAKA</td> <td>SALAMAT AMAN</td> <td>019-3978488</td> </tr> <tr> <td>ZULHATTA SAMAH</td> <td>019-3802027</td> </tr> <tr> <td rowspan="2">SARAWAK</td> <td>AWANG SUFFIAN AWANG MORSHIDI</td> <td>014-9994090</td> </tr> <tr> <td>NORFAZIHANA ZAIDAN</td> <td>011-10029035</td> </tr> <tr> <td>SABAH</td> <td>RALIAH ADENI</td> <td>017-8324150</td> </tr> </tbody> </table>	STATE	SOLUTION MANAGER'S NAME	CONTACT NUMBER	KUALA LUMPUR	YUSRE DAOT	012-2519954	MOHD ZUL'IZZI YAACOB	017-3665490	SELANGOR 1	FAZRIN LATIFFAH LATIFF	019-5582403	SELANGOR 2	MOHAMMAD ZAKARIA SENUN	012-2872930	SELANGOR 3	ZAINUL HISYAM MAT DARUS	019-2338352	MUHAMMED ASYRAF IMADUDDIN AZHAN	017-2442030	PULAU PINANG	ABDUL MUTALIB ABDUL RAHMAN	019-4562299	NAZLI CHIK	019-4102004	*KEDAH	AHMAD YASIR ABDUL RAZAK	013-5338339	ROSMALIANA RAMLI	017-9792913	PERAK	EDLY FAIRUZ OSMAN	013-5818282	AZRUL DIN AMINALLAH	012-9378337	*TERENGGANU	MIMI SYAHIRA YAK LI	017-9172890	*KELANTAN	WAN ADNAN WAN ABDUL MAJID	011-26011331	AHMAD RUSHDAN MD SALLEH	019-9852930	PAHANG	SAFAWANI ELSA ABDULLAH	013-9119271	NOR AZIAN CHE FAZIL	019-9001617	JOHOR	MD MUNAUWIR MOHD NAZAR	012-7557345	WAN JAMALIS MOHD YUSOF	012-6348149	N.SEMBILAN/ MELAKA	SALAMAT AMAN	019-3978488	ZULHATTA SAMAH	019-3802027	SARAWAK	AWANG SUFFIAN AWANG MORSHIDI	014-9994090	NORFAZIHANA ZAIDAN	011-10029035	SABAH	RALIAH ADENI	017-8324150	Monday to Friday 8:30 am – 8:00 pm *Kedah, Kelantan, Terengganu Sunday to Thursday 8:30 am – 8:00 pm
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